

Tooleybuc, Koraleigh, Speewa, Murray Downs and north-western area.

Frequently Asked Questions

November 1 2022

Where are you expecting flooding / how will I know if my area will be affected?

The NSW SES utilises the hazard watch platform for emergency notifications and advice. This is the best and most up-to-date emergency information available relating to the current flood situation.

Head to the SES homepage then scroll into the map until you hit your local area. Hover over the colour and click on the advice / warning on the left to find out the most recent advice relevant to your property / area.

▷ ses.nsw.gov.au

Why haven't there been any community meetings?

At this stage there has not been any additional advice to share with the communities downstream other than the 'stay informed' alerts for Koraleigh / Wakool Junction / Boundary Bend areas. (via ses.nsw.gov.au)

There have also been SES / RFS / Fire & Rescue Community Liaison Officers out and about in the area from late last week to help with questions.

Why are we not affected by alerts across the river in Victoria?

Living on the border is often tricky with different messages, so please note that what is modelled for neighbouring Victorian areas is not always replicated directly across the river – this is due to different levee systems.

Some Victorian alerts are showing flooding in their mapping that covers into the NSW side - but this is not factoring in the NSW levee/s.

So the best advice for residents is to always follow the information from the NSW SES:

▷ ses.nsw.gov.au

I feel isolated, who can I talk to?

If you (or someone you know) feel isolated during this time, please get in touch with Council's Community Services Team who can assist with information, social support and welfare checks if required: call 1300 087 004.

How do I keep up-to-date with road closures?

Murray River Council's Facebook page posts regular updates of current closures on local roads. You do not have to have a Facebook account to be able to view this. Anyone with access to the internet can see it.

▷ www.facebook.com/MurrayRiverCouncil

For state significant road closures you can follow [livetraffic.com](https://www.livetraffic.com)

How can I access sandbags?

Our local RFS teams across the area have been doing an amazing job coordinating sandbag filling and associated activities.

To find out the best location to access sandbags, call the NSW SES on 132 500 and they will direct you.

What are the expected peaks for the Wakool, Edward and Murray Rivers?

The Bureau of Meteorology is the source of information relating to predicted levels and peaks.

You can access their warning page and scroll to the rivers you are interested in. This is generally updated daily.

▷ www.bom.gov.au/nsw/warnings/