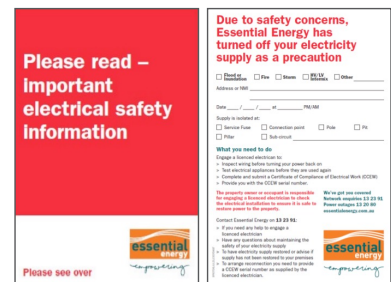


# How to get your power back on



If your premises were flooded, our field crews may have disconnected your premises for your safety. If you've received a Field Information Card like this, follow the steps below.



## Steps to reconnect:



A licensed electrician or a Level 2 authorised service provider (ASP) must inspect your wiring and make any repairs to make sure it meets safety and compliance.



When complete, they will log a *Certificate of Compliance for Electrical Work* (CCEW) with Essential Energy and provide you with a reference number.



When you have this reference number, call Essential Energy on **13 20 80** or a Level 2 ASP, to have your power restored.

Essential Energy will waive normal reconnection fees.

Visit [essentialenergy.com.au/flood-reconnection](https://essentialenergy.com.au/flood-reconnection) for contacts for electricians or accredited electrical contractors. A Level 2 ASP is authorised to inspect your wiring and can reconnect you immediately it is safe without needing to contact Essential Energy.



Use your phone's camera to scan this code and visit Essential Energy's Flood Information web-page for more.