



murray river
council

Community

STRATEGIC PLAN

2022-2032





Murray River Council acknowledges Aboriginal people as the traditional custodians of the land on which our offices and services are located.

We pay our respects to Elders past, present and future. We acknowledge the stories, traditions and living cultures of Aboriginal and Torres Strait Islander peoples on this land and commit to building a brighter future together.



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Cindy Power Photography, Gavin Hansford,
The Vibe Tribe, Zowie Crump, RiverDaze

Message from the Mayor with Chris Bilkey.



I'm proud to present to you Murray River Council's new Community Strategic Plan (CSP); our ten-year plan that outlines the long-term vision and goals of the community.

It is a plan that defines the priorities of our residents and is a platform to guide our future services and projects.

Developing a new Community Strategic Plan is a great opportunity to look ahead and address the issues the community have told us are important. It also provides an opportunity for us all to consider where we want to be in ten years; as a Council, as a community, as a tourist destination and as a home to industry.

Development of this CSP involved an extensive review of our previous plan to ensure we better aligned with our updated organisational structure and the direction of Council. This meant keeping some elements, such as our community vision, and further refining others such as the themes.

We also undertook a period of extensive engagement with our residents - both face-to-face and via other feedback tools - which offered an exciting opportunity for the community to have their say on the types of services, projects and initiatives Council delivers.

The feedback was plentiful. It was also extremely useful as we look to capture what is important to our residents and highlight any local opportunities.

It also gave us a clear sense of the issues that shape the daily experiences of our residents and has informed the variety of actions and strategies that now lay in this document.

These strategies aim to retain and improve the services that make our Council a great place to live and work, whilst also introducing some new and innovative ideas that challenge us to be ready for the changing times.

Murray River Council alone cannot deliver all the strategies. Shared decision making and collective partnerships with governments, agencies, businesses and our community will be critical to the success of our region.

As we move to implement our new CSP, we will be working closely with our community in particular on the strategies, projects and services we will need to deliver to bring this plan to life.

Thank you to everyone who contributed to this new vision. Murray River Council looks forward to delivering it with you over the next ten years.

Together, we can create a vibrant and sustainable future.

Best regards

Cr Chris Bilkey

Message from the CEO with Terry Dodds.



Under the State Governments' Integrated Planning and Reporting (IP&R) Framework, the Community Strategic Plan (CSP) is the highest-level plan that a council will prepare. Its purpose is to identify the community's main priorities for the future and to identify the strategies to achieve them.

Our CSP looks to enhance the day-to-day lives and opportunities of the MRC community through effective decision-making, planning and service delivery across all government and non-government agencies.

The product of an extensive community consultation process, our CSP has been built around seven key themes that reflect the needs and values of the people who live in our region. These include:

- A place of environmental sensitivity
- A place of progressive leadership
- A place of liveable communities
- A place of inclusion, culture and wellbeing
- A place of prosperity and resilience
- Connected communities
- Tomorrow's technologies

These themes are then expanded into a number of key strategies that will shape business activities, future plans, services and expenditure.

A supporting Resourcing Strategy and Four-Year Delivery Plan will be developed to detail how we plan to deliver the strategies and outcomes within each theme, providing a 10-year overview of the financial, workforce, asset and information technology requirements, as well as a map of Council's service delivery and planned expenditure over the next four years.

Where actions are the responsibility of other organisations, sectors and groups to deliver, Council will work with key partners to advocate on behalf of our community.

To deliver on this Plan, we will continue to actively encourage our community to provide feedback on whether we are meeting our promises and getting things right.

Working together we can make a difference.

Sincerely

A handwritten signature in black ink, appearing to read 'Terry Dodds', written over a white background.

Terry Dodds



Our region, our community.

Murray River Council is home to a vibrant mix of riverside communities where relaxed country living and modern-day indulgence collide. We are just over 3 hours from Wagga Wagga and only 2.5 hours from Melbourne.

Our population is estimated to be approximately 12,330 with most of our residents residing in one of our seven townships, Moama, Barham, Wakool, Moulamein, Murray Downs Tooleybuc and Mathoura or our smaller villages of Bunnaloo, Wamboota, Caldwell, Burraboi, Koraleigh, Speewa and Goodnight.



Our people...



12,330
people in Murray
River Council



12,058
occupied
household
dwellings



2.3 people
average number
per household



50 years
median age



3.2%
of our population
identify as Aboriginal or
Torres Strait Islander



26.3%
workforce employed
full time

Our economy...



\$1.5 billion
Economic output
(0.12% of \$1.3T for NSW)



4,466
jobs in
Murray River Council LGA



1362
registered businesses



\$68.27m
value of
building approvals



\$678.1m
gross regional product



Top 3 industries
Agriculture, forestry & fishing
Accommodation & food
Education & training

Your Councillors...



MAYOR
Councillor Chris Bilkey

Moama Ward
Elected to council December 2021.



DEPUTY MAYOR
Councillor Frank Crawley

Moama Ward
Elected to council December 2021.



Councillor Neil Gorey

Greater Wakool Ward
Elected to council December 2021.



Councillor Ann Crowe

Greater Wakool Ward
Elected to council December 2021.



Councillor Nikki Cohen

Moama Ward
Elected to council December 2021.



Councillor Kron Nicholas

Greater Murray Ward
Elected to council December 2021.



Councillor Geoff Wise

Greater Murray Ward
Elected to council February 2022



Councillor Tom Weyrich

Greater Murray Ward
Elected to council December 2021.



Councillor Dennis Gleeson

Greater Wakool Ward
Elected to council February 2022





Community Vision.

Upon review of the previous community consultation and through indirect feedback during the recent community consultation period, it was determined the existing Community Vision was still applicable:



**Murray River Council has vibrant, diverse and cohesive communities.
We are supported by strong local business and primary industries.
We value our beautiful waterways and natural surrounds.**

This means that:

- The communities of the Murray River Council area are productive, inclusive, and growing based on a strong tourism economy and thriving primary industries, all underpinned by the natural assets of our region;
- The Murray River Council area offers a quality lifestyle with affordable living, working, recreation and cultural opportunities for all ages.

Our Mission.



To work with each of our unique communities to foster economic growth and prosperity, support community health and wellbeing, and protect and enhance our environment.

While planning effectively for the future to ensure appropriate infrastructure and services that will support quality lifestyles and provide recreational opportunities for our Murray River community (for all ages).





Our Values.

We have four core values that drive our teams and our behaviours.



Collaboration

We achieve our goals through collaboration.



Responsibility

We take responsibility of our contribution to servicing our community.



Integrity

We act with integrity.



Excellence

We demonstrate excellence by delivering our best.

- This is all in the aim of achieving our goals of Purpose, Alignment, Clarity, Trust (empowerment), Measure, Manage, Improve and Celebrate. All of which help us to meet the requirements of the Integrated Planning and Reporting (IP&R) Framework.
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What is a Community Strategic Plan? And what will it do?

The Community Strategic Plan (CSP) is our 10-year plan. It outlines the community's aspirations and long-term vision and goals for Murray River Council.

The plan becomes Councils' blue-print for both short-term projects and a longer-term program of works that the community has requested, as well as known maintenance and renewal works to be delivered across our Local Government Area. The plan identifies our strategic objectives for achieving our long-term vision and goals. This is then further broken down through our Resourcing Strategy, Four-Year Delivery Program and Yearly Operational Plans.

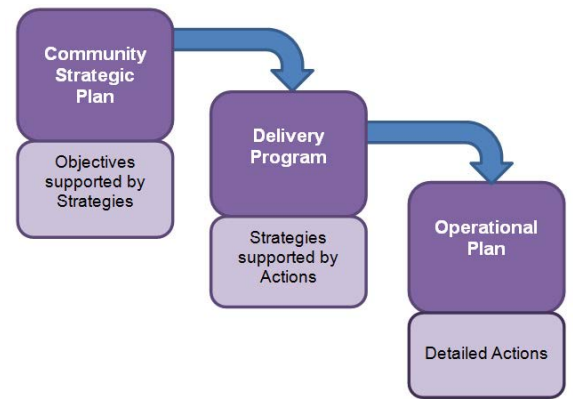
We will provide feedback and updates to the community on the progress Council is making towards the goals, projects and programs of works on a 6 monthly basis.

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Year one of the CSP will primarily be a planning period for Council as we develop financial and project management frameworks to support the delivery of goals and strategies. Year 2, 3 and 4 is when the identified projects will start to come to life!

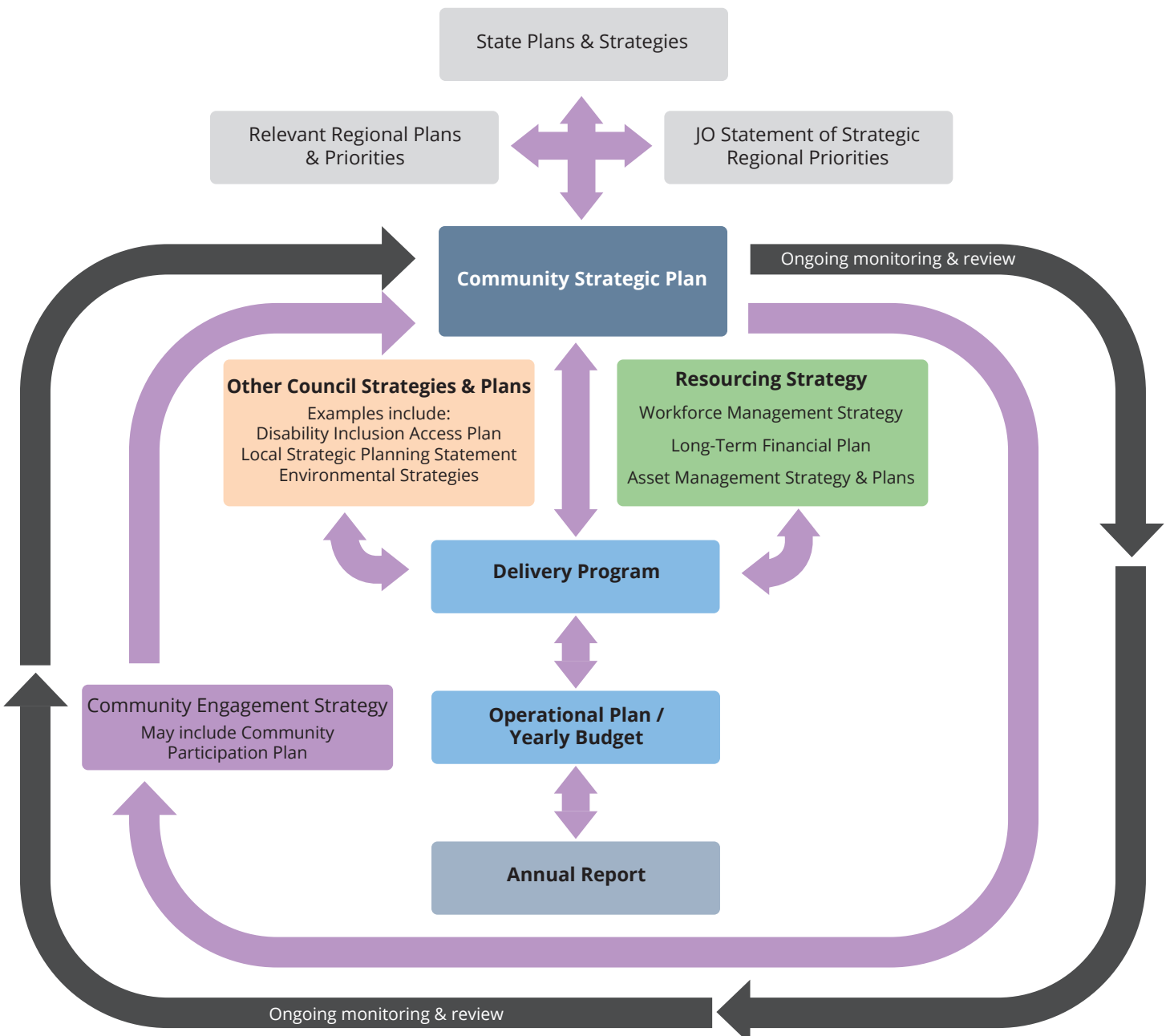
Our framework.

All NSW Councils are required to deliver their operations based on the Integrated Planning and Reporting (IP&R) framework. The framework allows Councils to draw together their various plans, strategies and reports, understand how they interact and get the maximum influence from their efforts by planning and taking a big-picture-view of the future.



The CSP must be based on the social justice principles of equity, access, participation, and rights.

Each year, Council will report to the community on the implementation of the Delivery Program and the Operational Plan and Budget. The Annual Report includes Council's Audited Report and other formal reporting as required by the *Local Government Act 1993* (the 'Act').



Who are we?

The image below outlines Murray River Council's Organisational Structure.

When reviewing the strategic objectives within the CSP and the projects and programs of works within the Delivery Program and Operational Plan, the information below will assist in determining which Business Unit is responsible for the outcomes.

Our progress towards implementation of our strategic objectives, projects and programs of works will be noted in our monthly Council report, Monthly Operational Reports, via the Business Units outlined below.



Reporting on our progress.

Council is accountable for delivering and reporting on the Community Strategic Plan, Delivery Program, Operational Plans as well as other strategies and plans adopted by Council.

Council's reporting will comply with all legislative requirements as outlined below, and we will provide other informal updates through our website, social media (Facebook account), community publications and other local print media outlets.

Through Council's Monthly Operating Report, Business Units will be able to continually monitor the progress of projects and programs of works identified within the Delivery Programs and the Yearly Operational Plan.

These line items will directly relate to the goals outlined within the CSP. By undertaking the monthly reporting, we will ensure compliance with the monitoring requirements of the CSP and Delivery Program (section 404 of the *Local Government Act 1993*- Integrated Planning and Reporting Framework).

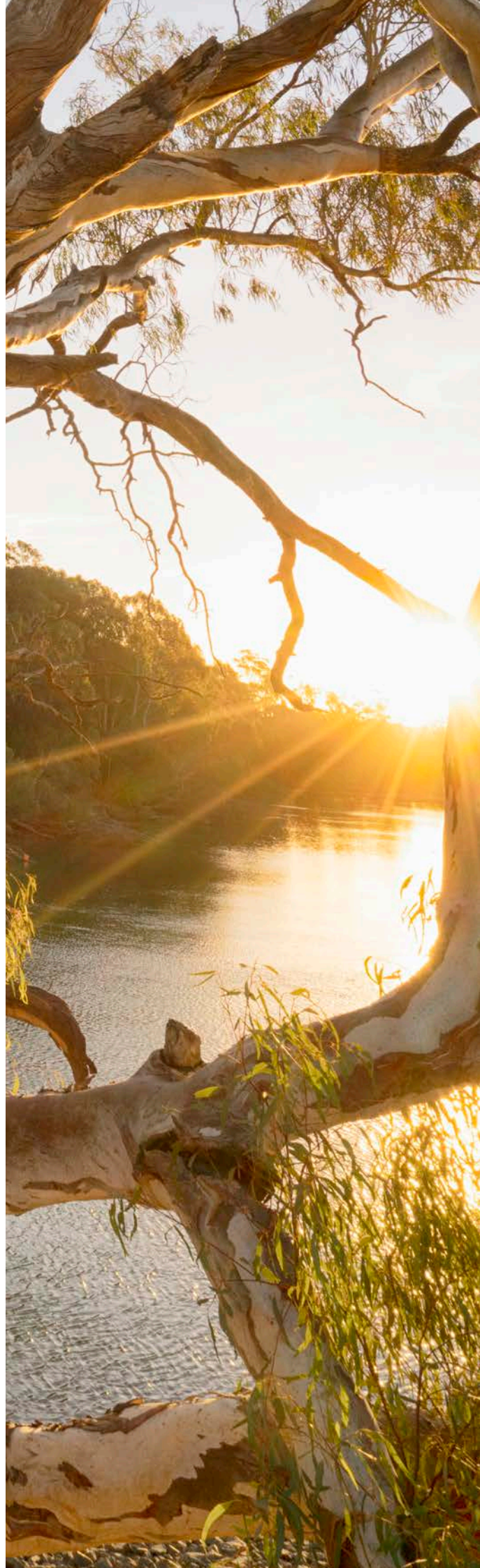
In addition, the following reporting requirements will also be undertaken;

- Annual Report - including the achievements of Council in implementing the Delivery Program, additional information required by legislation and audited Financial Statements for the financial year.
- End of Term Report - progress in implementing the Community Strategic Plan during the Council term.

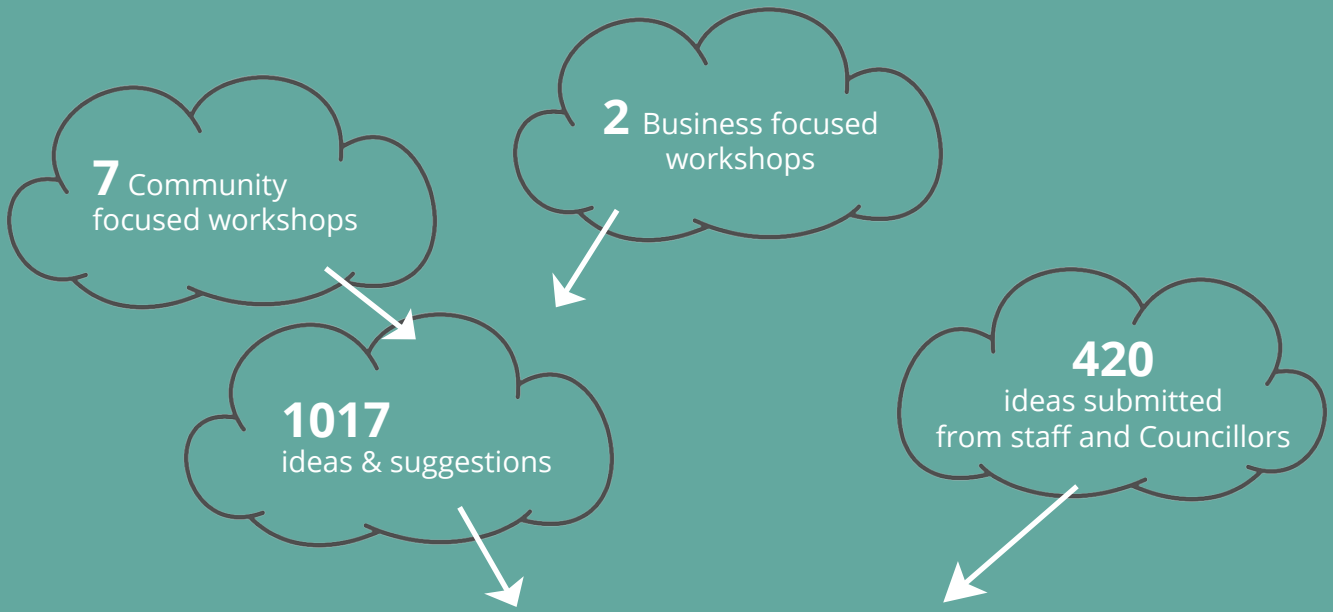
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During the 28-day public exhibition period, the draft CSP received 4 submissions or comments. Most confirmed the direction of the CSP. Additional suggestions or comments were considered and actioned either within the CSP or the Four-Year Delivery Program.

In December 2022, a review of the Delivery Program was undertaken, with Councillors adopting minor amendments to both the Delivery Program and CSP. These changes are reflected in this current version of the document.



Developing the Plan; what you told us...



1652 big ideas submitted







Where are we now: our challenges and opportunities.

Direct and indirect challenges are all around us. From elements that affect us from a global perspective, such as climate change and the ongoing effects of COVID-19, to more localised challenges such as poor internet and phone coverage.

When looking at where we are now as a Council and a community it is clear to see what our community values and where some of our opportunities and challenges lie.

Our community values

- Our natural environment
- Ability to enjoy the great outdoors
- Grow our region economically and from a tourism perspective
- Parks, playgrounds and open spaces
- Access to medical, health and wellbeing programs

Our opportunities

- Affordable to live and raise a family
- Maximising the visitor economy
- Diverse economic base and industry development opportunities

Our challenges

- Ageing infrastructure assets
- Poor access to information technology services and communications infrastructure
- Rapid population growth in some townships
- Ageing population
- Cross-border issues
- Declining population growth in some smaller villages and townships

By reviewing our values, opportunities and challenges, then developing and working towards strategic objectives to address them, we can work towards achieving our shared vision with the community.



Council's role.

Although Council is the custodian of the CSP, it is not only our plan but that of our community.

Goals, projects and programs of works identified within the Community Strategic Plan, Delivery Program and Operational Plan are not always the sole responsibility of Council to deliver.

In some cases, we will partner with State and Federal Government agencies or advocate on behalf of a project or program of works. The Delivery Program provides further direction in relation to those projects or programs of works where Council has a certain level of control over the outcome.

Council's role for each strategic objective within the CSP will be defined by one or more of the following unique identifiers:

DELIVER

Council delivers a range of programs and services including: waste collection, libraries, maintenance of local roads and public spaces, recreation facilities and programs, community care, special events and regulatory functions.

PARTNER

Council builds and facilitates strategic partnerships with Federal and State Government agencies, the private sector, and a range of other service providers whose work will contribute to delivering the goals as identified within the Community Strategic Plan and the projects and programs of works as identified in the Delivery Program and Operational Plans.

ADVOCATE

When not in direct control or partnership, Council gives voice to the needs and aspirations of the community by advocating for changes in policy and action at the relevant levels of government and industry to bring about the best outcomes for our community.

This process will flow on into the Delivery Program and Operational Plan.





Our themes.

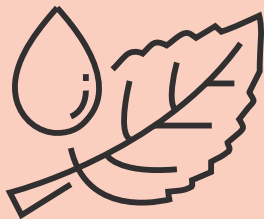
The Community Strategic Plan 2022-32 has been developed as the overarching strategic document that guides the delivery of all other Council plans and strategies for our community.

The CSP has been separated into seven themes, with several goals against each theme. Each goal is then further broken down into strategic objectives which address how we are planning on meeting the goal. The strategic objectives are an amalgamation of the more than 1600 community-based suggestions received during the consultation process.

The measure of success describes the intent of the outcomes which will be further explored in the 4-year Delivery Program and 1-year Operational Plans.

Any project or program of work that is not addresses as part of the Delivery Program or Operational Plan will be placed in the 'Parking Lot' to be reviewed during future strategic planning processes, or when grant funding becomes available to investigate and implement ideas.

The Themes we have developed and will be working towards achieving are:



A place of environmental sensitivity



A place of progressive leadership



A place of liveable communities



A place of inclusion, culture and wellbeing



A place of prosperity and resilience



Connected communities



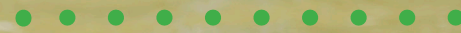
Tomorrow's technologies



A PLACE OF ENVIRONMENTAL SENSITIVITY

Working together as a community to protect and enhance our natural and built environment for the future.

Goal		Strategic Objective	How we will achieve the objective	Deliver, Partner, Advocate	Responsible Directorate	Measure of success
Facilitate circular economy.	1.1	Designing and promoting products that last and that can be reused, repaired and remanufactured.	Develop & begin implementation of Waste Management Strategy.	Deliver, Partner, Advocate	Planning and Environment	An increase of waste diversions of reclaimed, recycled and remanufactured materials out of the land fill sites.
	1.2	Enhance waste and recycling programs to increase resource recycling across LGA.	Develop & begin implementation of Waste Management Strategy.	Deliver, Partner, Advocate	Planning and Environment	Investigate, design and construct a resource recovery facility in Moama. With further programs to be considered across the Council area.
Protect, enhance and sustain the natural environment.	1.3	Integrated Water Cycle Management.	Develop & begin implementation of Stormwater Strategy, Sewer Strategy and review of Drinking Water Quality Strategy.	Deliver, Partner, Advocate	Infrastructure	Progress the Moama West Drainage Strategy as development grows. Review the Drinking Water Management System.
	1.4	Improving areas of natural habitat.	Identify and enhance natural values/habitats as part of any landscape upgrades to Council Reserves.	Deliver, Partner, Advocate	Planning and Environment	Sensitive urban design, green spaces included in developments where appropriate.
	1.5	Landfill rehabilitation works.	Develop & begin implementation of Waste Management Strategy to rehabilitate landfill sites over the next 10 years.	Deliver	Planning and Environment	Landfill sites rehabilitated being prioritised on a risk basis.
	1.6	Stewardship agreements for biodiversity and native vegetation management.	Work with relevant agencies to identify any projects that Council can support and contribute to.	Advocate	Planning and Environment	Sensitive urban design, green spaces included in developments where appropriate.
Plan for the impacts of climate change.	1.7	Environmental Sustainability Program.	Develop & begin implementation of an Environmental Sustainability Strategy, containing energy efficiency and the impacts of climate change.	Deliver	Planning and Environment (lead) All Directorates	Design, compliance & functionality of Council services and construction in relation to sustainable practices.
Increase awareness and education for environmental sustainability.	1.8	Develop an education program focusing on Council services.	Development of schools, early childhood and community education program focusing on sustainability, weeds & invasive species, water, sewer, waste and illegal activities.	Deliver, Partner, Advocate	Office of the CEO	Program developed and facilitated across the region.



Key partners

- NSW Public Works Advisory
- NSW Department of Planning and Environment
- NSW Health
- NSW Environment Protection Authority
- NSW Department of Primary Industries
- Murray Local Land Service



A PLACE OF PROGRESSIVE LEADERSHIP

We will plan and advocate for the changing needs of our community through effective and engaging leadership.



Goal		Strategic Objective	How we will achieve the objective	Deliver, Partner, Advocate	Responsible Directorate	Measure of success
Deliver Exceptional and consistent service to our internal and external community.	2.1	Visitor and resident information.	Development of a Community Directory and general information relevant to Council and local services.	Deliver, Partner, Advocate	Community and Economic Development	Online guide developed. Hard copy available.
	2.2	Provide a variety of options on how people can contact Council.	Develop a community access/engagement strategy including digital platforms and by phone.	Deliver	Community and Economic Development	Customer satisfaction rating via annual survey.
	2.3	Customer Service Charter.	Develop and implement a fully integrated Customer Relationship Management (CRM) process and system.	Deliver	Community and Economic Development	Customers follow up calls tracked and reported on. Customer satisfaction with service received – increasing trend.
	2.4	Statutory Planning & Building.	Encourage improved standards of development applications.	Deliver, Advocate	Planning & Environment	% Of approvals within statutory timeframes. Update Development Services Charter.
			Provide sufficient resources to meet statutory delivery timeframes.	Deliver Advocate	Planning & Environment	Process mapping of planning processes and efficiencies.
			Provide improved communication measures for planning enquiries.	Deliver Advocate	Planning & Environment	Reduced number of general planning enquiries into Council. Allowing more focus and timely approvals of DA's.
	Continue to be a trusted and ethical leader that leads by example.	2.5	Leadership that is trusted, capable and collaborative.	Develop and implement a Corporate Strategy.	Deliver, Partner, Advocate	Office of the CEO
Review and enhance our values and behaviours within Council.				Deliver	Office of the CEO	MRC values and behaviours become an integral part of the staff performance appraisal process.



Provide clear, concise and consistent information that is easily accessible to our customers.	2.6	Improve externally provided information and communication.	Further develop and enhance public communication materials.	Deliver	Office of the CEO (lead) All Directorates	Continue digitisation of externally available services. Community directory: investigate business case.
	2.7	Improve internal services to better support community needs.	Develop Customer focused culture within Council.	Deliver	Office of the CEO	Implementation of a new CRM embed a customer focused culture across Council's business units. Customer satisfaction survey results increasing trend
Achieve community driven results through collaboration and engagement (community and stakeholders).	2.8	Community and Council collaboration.	Increased interaction with Communities.	Deliver	Office of the CEO (lead) All Directorates	Council meetings being held in various locations across the region. Meet the Council events (staff and councillors).
	2.9	Community Engagement Framework.	Further development and implementation of Councils Community Engagement Framework.	Deliver	Office of the CEO	Framework embedded into Project Management Framework.
	2.10	Community Engagement Tools.	Further development and implementation of Councils Community Engagement Toolkit.	Deliver	Office of the CEO	Development and implementation of engagement tools and overarching toolkit.

Key partners

- Service NSW
- Various business groups, commerce groups
- Office of Local Government NSW
- Marketing groups



A PLACE OF LIVEABLE COMMUNITIES

Well-planned, safe and accessible public spaces and facilities built with a strong sense of identity and place.

Goal		Strategic Objective	How we will achieve the objective	Deliver, Partner, Advocate	Responsible Directorate	Measure of success
Create and maintain safe and accessible community spaces that enhance healthy living and promote active lifestyles.	3.1	Sports and recreation facilities and spaces.	Outcomes of the Asset and service delivery review to be planned for and prioritised.	Deliver	Planning and Environment	Service standards strategy for all Parks, Recreation reserves. Improved and enhanced open spaces, footpaths, sporting and recreational facilities, access to community service programs.
	3.2	Public buildings.	Building Asset Management Plan to determine Council's long term financial plans to deliver fit for purpose public buildings.	Deliver	Infrastructure	Delivery of a feasible level of service to the community.
	3.3	Disability Action Plan for Open Spaces / Disability Inclusion Action Plan.	Comply with the Disability Discrimination Inclusion Act (DDA).	Deliver, Partner, Advocate	All Directorates	Implementation of the action plan Complaint assets.
	3.4	Community Safer Spaces.	Develop and implement Community Safer Spaces Strategy.	Deliver, Partner, Advocate	Infrastructure (lead) All Directorates	Consideration in all Council projects.
	3.5	Lighting upgrades & improvements.	LED lighting Strategy and program across Council area (Street lighting and Parks and Reserves).	Deliver, Advocate	Planning and Environment & Infrastructure	Progressive LED lighting replacement program over 10 years.
	3.6	CCTV strategy.	Develop CCTV strategy for all townships.	Deliver	Corporate Services	Installation and management of CCTV devices as identified in the strategy.
Enable development of sustainable liveable communities.	3.7	Housing Strategy.	Project that will guide the rezoning of future residential land over the next 5-10 years and beyond.	Deliver Advocate	Planning and Environment	Population increasing, new subdivisions released and diversity of housing products available.
	3.8	Community & Botanical Gardens.	Review and support the finalisation of existing community & Botanical gardens.	Partner	Planning and Environment	Support and advice provided to community groups. Council funds provided where appropriate via grant opportunities.



Delivery best practise and complaint waste and recycling service and infrastructure that meets community needs.	3.9	Kerbside, landfill and waste collection services and facilities.	Design and implementation of the Food Organics, and Garden Organics (FOGO) program.	Deliver	Planning and Environment	FOGO kerbside collection service rolled out to all townships across the Local Government Area.
			Develop & begin implementation of the Waste Management Strategy.	Deliver, Partner, Advocate	Planning and Environment	Additional waste and recycling options investigated and actioned as per the strategy.
Strategic planning which produces consistent, strategic, transparent outcomes.	3.10	Streetscaping / Master Planning / Placemaking	Investigate and prioritise townships for placemaking, masterplans and streetscaping to be well-planned, design and implemented.	Deliver	All Directorates	Renewal of priority Streetscapes and Masterplans within MRC. To be undertaken with community consultation considering township identity and sense of place.
	3.11	Town Planning / Land Use Strategies	Prepare new Development Control Plan and New Local Environment Plan for MRC	Deliver, Partner	Planning and Environment	Updated planning instruments for Council planning decisions.
Update and review our open spaces to reflect community wants and needs	3.12	Cemeteries / commemoration	Investigate level of services and complete an asset review.	Deliver	Community and Economic Development	Cemeteries have an identifiable level of service and standards across the Council area.
	3.13	Upgrade, enhance and maintain Parks and Open Spaces that connect Communities and are accessible.	Investigate and review current standards of existing parks and identify upgrades required including accessibility and amenity blocks where appropriate. Consider new areas of Parks & Open Spaces where they link to high use areas, such as residential subdivisions.	Deliver	Planning and Environment	Interconnected public Open Spaces and Parks that have certain theme and type. All sites are maintained to a prescribed standard.
	3.14	Public Space waste and recycling services.	Investigate and implement rolling out a program for bins in public areas.	Deliver	Planning and Environment	Adequate waste and recycling bins in public areas under Council management.
	3.15	Water Play parks.	Investigate commercial and public sector opportunities for splash and water parks throughout the region.	Partner, Advocate	Office of CEO	Splash parks operated in appropriate locations where they are offset by another commercial use to ensure ongoing viability.
	3.16	Weed Management	Review and development a Weed Management Strategy.	Deliver	Planning and Environment	Weed Management Priorities are communicated annually with the community. A reduction of priority weeds reducing over time.



A place of liveable communities



Key partners

- NSW Department of Planning and Environment
- NSW Department of Primary Industries
- Murray Local Land Service
- NSW National Parks and Wildlife Service
- Riverina and Murray Joint Organisation (RAMJO)
- S355 Committees
- Private Developers
- Local Sporting Clubs



A PLACE OF INCLUSION, CULTURE & WELLBING

A welcoming, healthy and diverse community that celebrates culture and history and is supported by accessible services.



Goal		Strategic Objectives	How we will achieve the objective	Deliver, Partner, Advocate	Responsible Directorate	Measure of success
Develop community led strategy with a focus on social connections / social fabric and a sense of belonging.	4.1	Signage across Council.	Develop a program to identify, upgrade and renew signs across Council.	Deliver	Infrastructure	Replacement of old Council or information signs.
	4.2	Formation of Networks - training and networking to fulfil social function and spark migration of ideas.	Engage with Community Groups and develop social programs.	advocate	Community and Economic Development	Number of new programs introduced.
	4.3	Health and Wellbeing program options for all residents.	Engage with Murrumbidgee Local Health Network and cross border equivalents.	Advocate	Community and Economic Development	Number of new programs delivered.
	4.4	Provide programs for targeted community demographics.	Develop after school programs, Youth engagement programs, computers for seniors etc	Deliver	Community and Economic Development	Number of new programs delivered.
Foster and develop strategy to recognise and celebrate our rich heritage and indigenous culture (in partnership with community).	4.5	Indigenous Recognition.	Negotiate treaties with local indigenous nations. Establish twice yearly meetings with indigenous leaders.	Advocate Partner Deliver	Community and Economic Development	Treaties developed and signed. Celebrate NAIDOC Week – July, Reconciliation week – May. Meetings held and outcomes achieved.
	4.6	Regional History.	Celebrate significant local history milestones and develop an ongoing calendar of milestones.	Deliver Partner	Community and Economic Development	Investigate history, culture and events to work with Historical Groups to create local millstones events calendar and plan for implementation.
Actively promote and resource educational pathways into (working with) Council (retain and attract new people)	4.7	To attract quality staff to service community demands.	Be recognised as an employer of choice.	Deliver	Office of the CEO	Quality of people hired.
	4.8	Developing future leaders.	Develop a learning and development strategy including leadership opportunities.	Deliver	Office of the CEO	Development of the Emerging Leaders Program which incorporates; Career pathways School traineeships Education of schools and students Scholarships Cadetships Retention of staff Professional development.



Support existing and new art projects and diverse community events.	4.9	Regional Arts and Culture Projects.	Develop a Public Arts and Culture Strategy.	Deliver	Community and Economic Development	Strategy developed and implemented.
	4.10	Regional Events.	Develop a Regional Events Strategy.	Deliver	Community and Economic Development	Strategy developed and implemented.
Facilitate and advocate for accessible health and wellbeing services based on local community needs.	4.11	Community Health and Wellbeing Services including; Mental Health Services Health Services Aged Care Special care (disability housing / assisted living).	Develop a Health and Wellbeing Strategy.	Deliver	Community and Economic Development	Strategy developed and implemented.
			Continue to deliver the Commonwealth Social Support Program, Community Transport Program and Home Modification Programs across Council.	Deliver	Community and Economic Development	Programs delivered in line with funding.
	4.12	Service Provision.	Continue to provide and support services in remote communities with a focus on communicating the service availability and locations.	Deliver	Community and Economic Development	Number of services provided and attended across the LGA including Medicare, Legal aid, Centrelink, Doctors, Service NSW, Services Australia.

Key partners

- Murrumbidgee Local Health Network
- NSW Health
- Transport for NSW
- South West Arts
- Yorta Yorta Nation
- Wamba Wamba Nation
- Various Community Groups
- Education providers



A PLACE OF PROSPERITY AND RESILIENCE

Champion business, innovation, and technology
to stimulate local economic development.

Goal		Strategic Objective	How we will achieve the objective	Deliver, Partner, Advocate	Responsible Directorate	Measure of success
Encourage and support economic development across the region.	5.1	Development of Business Parks / industrial expansion.	Include in Economic Development Strategy.	Deliver	Community and Economic Development	Business Parks delivered or extended. Increased business growth.
	5.2	Commercial Investment Strategy.	Develop a prospectus of commercial investment opportunities.	Deliver	Community and Economic Development	Increased commercial investment.
	5.3	Economic development / Attraction of Businesses	Prepare an Employment Lands Strategy	Deliver	Community and Economic Development	Strategy developed and implemented.
	5.4	Alternative and renewable energy investment opportunities.	Include in the prospectus of commercial investment opportunities.	Advocate	Community and Economic Development	Number of renewable energy projects underway and completed.
	5.5	Chambers of Commerce / Progress Associations	Engage with local businesses.	Advocate	Community and Economic Development	Assist with marketing of local Chambers of Commerce / Progress Associations.
Continue to develop strong and resilient communities.	5.6	Increased educational opportunities.	Review the education services available and required by our community including early childhood and adult community education.	Deliver, Partner, Advocate	Community and Economic Development	Prepare a report and advocate for the findings.
	5.7	Development of a resilient economy.	Develop Action Plans for each community to sit alongside the Adverse Events Plan which covers all of MRC.	Deliver	Community and Economic Development	Regular community engagement. Supporting businesses to diversify when required. Increase in number of jobs. Build resilience towards adverse events – preparedness for drought, fire & flood, Covid and others.
	5.8	Promotion of local attractions.	Yealy Events Strategy and Marketing and Promotions Plan developed.	Deliver	Community and Economic Development	Plan prepared annually, implemented, and reported on.

Promote and grow tourism across the region.	5.9	Promote advantages to visit, live, work and invest	Live, Work and Play in River Country Project further developed and implemented.	Deliver	Community and Economic Development	Project developed and actions implemented.
	5.10	Growing Tourism across the LGA.	Develop a Economic Development and Tourism Strategy.	Deliver	Community and Economic Development	Strategy developed and implemented.
Partner with industry, community, and government organisations to promote and nurture innovation.	5.11	Innovation.	Be engaged in innovation and technology platforms and networks.	Partner Advocate	Community and Economic Development	Number of pilot programs underway. Develop a local or regional innovation network.
	5.12	Research & Development (R&D).	Engage with universities and research institutions.	Advocate	Community and Economic Development	Pilot programs underway. Develop a local or regional innovation network.

Key partners

- CSIRO and other research organisations
- Universities and Tafes
- Murray Regional Tourism Board
- Riverina Murray Destination Network
- Echuca Moama Tourism
- Tourism Industry Partners
- S355 Committees
- Community Groups
- Office of Local Government NSW
- Riverina and Murray Joint Organisation (RAMJO)



CONNECTED COMMUNITIES

Enable integrated, safe and reliable transport and advocate for communications infrastructure.

Goal		Strategic Objective	How we will achieve the objective	Deliver, Partner, Advocate	Responsible Directorate	Measure of success
Develop strategies to deliver road and shared pathway infrastructure that is accessible to all.	6.1	Cycle, foot and other pathways.	Pathways Plan to be developed taking into account sensitive design of pathways to consider environmental factors, accessibility and amenity.	Deliver	Infrastructure	Develop and begin implementation of Pathways Plan.
	6.2	Improved and consistent road signage across the region.	Develop a plan to focus on updating road and pathway signage across the region.	Deliver	Infrastructure	Plan developed and implemented Consistent and accurate signage displayed across the region
	6.3	Improved parking options & consideration of larger vehicles (caravan, boat, RV, trailer).	Work with community to plan and deliver a parking options report and delivery plan for the whole of Council.	Deliver	Infrastructure	Develop plan ensuring feasible parking in all communities close to shops and town centres.
	6.4	Local road & drainage options.	Develop and implement a roads and drainage program of works.	Deliver	Infrastructure	Reduced complaints during storm events. Use of economically sustainable road materials.
			Sensitive design of roads to consider environmental factors, accessibility and amenity.	Deliver	Infrastructure	Environmental factors, accessibility and amenity taken into account when designing new local roads and drainage.
Advocate for and facilitate reliable communications infrastructure.	6.5	Digital connectivity & communication infrastructure.	Develop and implement a Digital Communication and Network Strategy.	Advocate Partner	Community and Economic Development Corporate Services	Develop and implement strategy. Improved digital connectivity and communications infrastructure throughout the LGA. Work with telecommunication providers to implement.
Advocate for improved public transport.	6.6	Public Transport that connects towns.	Develop a Public Transport Strategy.	Partner, Advocate	Community and Economic Development	Improved public transport network.
	6.7	Community Transport that connects our people.	Continue to deliver Community Transport options to a variety of community members.	Deliver, Partner, Advocate	Community and Economic Development	Increased uptake of community transport services.

	6.8	Public Transport infrastructure.	Working with state governments and local transport companies to improve service and infrastructure requirements.	Deliver	Infrastructure	Plan to upgrade and install additional infrastructure in agreeance with other parties.
Enable commercial transport and connection opportunities.	6.9	Truck Parking.	Consult and apply for grant funding for upgrades and new truck parking sites.	Deliver	Infrastructure	Installation of truck parking at opportunity sites.
	6.10	Major Road Upgrades.	Road Asset Management Plan to deliver a financially sustainable road network across the LGA.	Deliver	Infrastructure	Road Asset Management Plan under continual renewal with a programme of deliverable projects.

Key partners

- Transport for NSW
- Public Transport Victoria
- Local transport companies (bus, taxi, truck etc)
- NSW Health
- NBN Co
- Communication service providers



TOMORROW'S TECHNOLOGIES

Ensure the region is well placed to embrace emerging and disruptive technologies such as Artificial Intelligence and Deep Learning.

Goal	Strategic Objective	How we will achieve the objective	Deliver, Partner, Advocate	Responsible Directorate	Measure of success	
Embed a geospatial driven system into Council processes, including public interface.	7.1	Enable data access through a Geospatial Interface for internal and external users.	Implement a Geospatial Information System (GIS).	Deliver	Corporate Services	GIS system available for use by internal and external users
	7.2	Leverage the GIS to improve the extent, efficiency and effectiveness of data capture.	Use automated data capture processes to capture additional sources of data and more detailed data.	Deliver	Corporate Services	At-least one additional source of data is captured through an automated process on a more regular basis.
			Embed mobile devices to capture field data using existing processes.	Deliver	Corporate Services	Field data being captured through mobile devices.
			Use new technology and software to capture information.	Deliver	Planning & Environment	Drones equipped with AI capturing weed information.
	7.3	Apply data sources to improve corporate decision making.	Automate the process of business decision making.	Deliver, Partner	Corporate Services	Applications capable of automated decision making are in place.
			Enable interoperability between internal and Smart City systems.	Deliver, Partner	Corporate Services	Implementation of IT systems that have the capacity to accept data generated and distributed through Smart Data Capture Devices.
			Better management of Biosecurity risks through the use of AI (data capture).	Deliver	Planning and Environment	Increased efficiencies and effectiveness for biosecurity risks including priority weed management.
			Collaborate with Telecommunication providers to gather public information for improved tourism promotion and	Partner	Community and Economic Development	Partnership is in place to access information. Information is being used for effective decision making.

			Economic Development decision making.			
Explore technologies to forecast possible future opportunities.	7.4	Improve Housing Affordability.	Advocate for changes to BCA and Australian Standards to Permit 3D printed dwellings.	Advocate, Partner	Office of the CEO	Establish a trial 3D printed building. Advocacy program undertaken to change BCA and Australian Standards.
	7.5	Enable Smart Agriculture.	Advocate for improved connectivity (bandwidth & speed) to facilitate smart agriculture.	Advocate	Office of the CEO	Advocacy plan is developed and delivered.
	7.6	Promote advanced technologies.	Support local business to access or develop and introduce advanced technologies.	Deliver	Community and Economic Development	Business case to develop a technology hub completed.
				Advocate, Partner	Community and Economic Development	Develop partnerships with appropriate external parties (WMLIG, Higher Education Institutions, CSIRO, RAMJO, DPI&E), to nurture advanced technologies to enhance existing industries and introduce new industries.
				Partner	Community and Economic Development	Promote the region as a node for New Fibre Optic Network.
	To encourage, educate and enable environmentally sustainable approaches to energy management.	7.7	Community based energy generation (Micro-grids).	Support community led energy generation enterprises.	Advocate	Community and Economic Development
7.8		Waste to Energy.	Maintain currency with EPA's Energy from Waste Policy.	Partner	Planning and Environment	Energy from waste is embedded in the Environmental Sustainability Strategy.

	7.9	Electric Vehicle charging stations.	Align public infrastructure with customer and community requirements.	Advocate, Partner, Deliver	Community and Economic Development	Explore options for external funding of EV charging stations to meet demand.
	7.10	Gradual retirement of vehicles with Internal Combustion Engines (ICE).	Ensure Council's vehicle fleet is fit-for-purpose.	Deliver	Infrastructure	Purchase decisions align to business cases based on changing circumstances and the cessation of the use of internal combustion engines. Business Case Based Strategies to Transition out of Vehicles with ICE.
	7.11	Adapt to Biodiversity and Carbon Offset (Carbon Credits) requirements.	Be prepared for more stringent biodiversity and carbon offset requirements.	Deliver, Partner	Corporate Services	Framework developed and in place to incorporate current and likely Biodiversity & Carbon Offset (Carbon Credits). Requirements actioned in physical planning decisions.
Monitor and assess emerging global technology Trends.	7.12	Be prepared to leverage emerging technologies for Economic & Community Development	Monitor the likely development of air taxis as an emerging mode of transportation.	Advocate, Partner	Office of the CEO	Appropriate partnerships are in place depending on trends and speed of adoption.
			Ensure funding is available as and when required for new infrastructure to facilitate Autonomous Vehicles (AV).	Advocate, Partner	Office of the CEO	Develop a Promotion and Advocacy Strategy for Autonomous Vehicles to deliver when required.
			Use technology to create interactive / talking tours for our region.	Deliver Partner	Community and Economic Development	Investigate options and create a plan to develop interactive tours.

Key partners

- NSW Environment Protection Authority
- NSW Department of Primary Industries
- Riverina and Murray Joint Organisation (RAMJO)
- NSW Department of Planning and Environment
- Western Murray Land Improvement Group
- CSIRO and other research organisations
- Universities and Tafes



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Our Services



Animal management

Council's Rangers provide various services in relation to animal management including assisting with containing stray stock on public roads and land, responsible pet ownership education and enforcement, missing and stray pet identification and management, as well as advice around pet microchipping and registration.



Aquatic facilities

Council owns and maintains two outdoor pools, located in Moama & Mathoura. Both open on a seasonal basis from November to March.

Council also contributes to community-run swimming pools in Moulamein and Koondrook, located across the border from Barham.



Assets

Councils' Assets Team deliver long-term management plans, forward works programs and expansion planning for all of Council's infrastructure assets including:

- Buildings
- Open Spaces
- Recreational spaces
- Land
- Water
- Sewer
- Stormwater Drainage
- Roads
- Bridges
- Footpaths & cycleways
- Plant & equipment
- Waste & Landfill

The team maintains mapping and asset data relating to all infrastructure assets owned by Council to enable long-term sustainability and optimum service delivery to our communities.



Biosecurity

The primary objective of the Biosecurity team is to manage priority and invasive weeds throughout Murray River Council boundaries in accordance with NSW Biosecurity Act 2015 and Murray River Council policies and procedures.

They also undertake invasive weed identification and inspections on private and public lands, along with planning and supervision of invasive and priority weed control works with all stakeholders to ensure weed management or eradication.



Boat ramps

Council provide and maintain a number of boat ramps across the LGA for recreational boat users to access waterways. Associated jetties and wharves are also present at most locations.



Building approvals

The Building Team are responsible for the assessment of all development requiring consent. They also issue Construction Certificates for all development when chosen as the Principal Certification Authority.

The team assess applications for Section 68 Development for Local Activities such as plumbing and drainage works, manufactured and relocatable homes and cabins and are the approval authority for holiday parks, caravan parks, manufactured home estates and the like. These local approvals even include activities such as installing new wood heaters. The team are also responsible for public safety matters such as swimming pool compliance and inspections.



Cemeteries

We manage 6 cemeteries across the region. The Barham Cemetery, Mathoura Pioneer Cemetery, Moama Cemetery, Mathoura Lawn, Moulamein Cemetery and Tooleybuc Cemetery all allow for burials and cremated remains.

All of our cemeteries have various options for interments and Council work closely with families and funeral directors to ensure the families wishes can be accommodated where possible.



Community engagement and communications

With our community being so diverse we communicate in many different ways. Our website and Facebook page are our main sources of up-to-date information along with our fortnightly feature which is hosted in most local papers on a regular basis. Our new format newsletter goes out to all households approximately every two months and our Customer Service and Community Service Teams are always ready to provide information.

Our Engagement team and project managers are often out and about providing advice on projects and programs of works being undertaken across the region.



Community education

Councils' community education program covers areas such as waste, recycling and FOGO, drinking water, what goes down the sewer, weeds and weed management, sustainability, illegal dumping and much more.



Community events

Our Economic Development and Tourism Team deliver a number of events throughout the year in partnership with our local community and business sector. These range from national days of significance, such as Australia Day, through to tourism-driven events that highlight our local region and what we have to offer.



Community facilities/ public halls

Council owns and manages 13 public halls and numerous community facilities (including pre-schools) across the region. The buildings are maintained / serviced both internally and externally by specialised contractors. Council is committed to improving access to its public halls and community facilities to ensure fair and equitable access.



Community grants

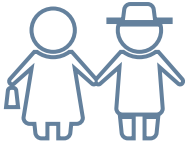
Council delivers a number of community-based, financial assistance programs including the annual Community Grants program and Local Heritage Fund. We also deliver programs on an as-need basis such as the Quick Response Grants Program and COVID Support Grants. The Economic Development Team also helps local groups and businesses to seek funding opportunities external to Council.



Community Recycling Centres

All Waste Management sites host a small Community Recycling Centre where common household problem wastes that can't be collected via council kerbside waste and recycling collection services can be dropped off, free of charge, all year round.





Community Services

Our Community Services Team provide support services to some of our frailer community members who wish to remain in their homes and communities.

Services such as Meals-on-Wheels, daytime respite care, social activities, home maintenance (small carpenter type jobs to keep homes safe), home modifications (ramps, rails and bathroom modifications) are all in a day's work for the team.



Community transport

Our Community Services Team and their volunteers provide transport options for older persons and those who live remotely. Transport could be for community members to attend non-emergency medical appointments or other appointments, access to shops or to help you remain socially connected within the community.



Compliance and ranger services

Council's Rangers investigate, educate and enforce all functions relating to Companion Animals Act, Impounding Act, POEO Act, Local Government Act, EP&A Act, Graffiti Control Act and Public Health Act. Their core function is to reduce risk to public, environment, and potential liability to Council. They provide a 24hr, 7day a week on call emergency service to all residents within the LGA.



Customer service

Our Customer Service Contact Centre is available 24 hours a day, 7 days a week via 1300 087 004.

Council's Customer Service Centres are located in Barham, Mathoura, Moama and Moulamein and are also supported by a Mobile Library Customer Service Centre. Our service centres offer access to all Council services as well as a range of external services such as Service NSW, banking services, Services Australia & V/Line services and ticketing.



Economic development

Our Economic Development and Tourism team deliver a number of activities and services with, and on behalf of, our local community and business sector. This includes:

- Business and industry support, attraction and retention
- Community development
- Arts and Cultural projects
- Community inclusion initiatives
- Community events
- Sourcing grants
- Community and business information sharing
- Support to local community groups and committees
- Strategic planning for economic development and community needs and growth



Filtered and raw water

We own, operate and supply dual water systems (raw and filtered) to the urban areas of Barham, Koraleigh, Mathoura, Moama, Moulamein, Murray Downs, Tooleybuc and Wakool, with Bunnaloo and Womboota only having access to raw water. Water is treated at various water filtration plants before being circulated to the local townships.

We monitor and manage 54,950 metres of raw water mains and 86,200 metres of filtered (potable) water mains.



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Governance and risk

Compliance with legislation, codes, standards and Government directives is a major part of this function of Council. Governance and Risk is responsible for the following:

- Insurance cover and claims
- Identifying, managing and recording of risks including Business Continuity
- Councillor inductions and training
- Supporting the Audit Risk and Improvement Committee
- Managing Council's Policies and Procedures
- Mandatory Corporate reporting & GIPA obligations
- Keeping Council abreast of changes in Commonwealth and State legislation.



Heritage

Council are the caretakers of five Council owned heritage structures including the Old Telegraph Station and Captains Cottage located in Moama. There are 169 heritage Items (both private and public), and 3 conservation areas identified within Murray River Council.

We provide advice and assistance with development effecting heritage items and also offer the services of a Heritage Advisor. We also liaise regularly with a number of local heritage committees and organisations who assist us in matters relating to the development, conservation, and celebration of cultural heritage.



Landfills and Transfer Stations

Council operates seven waste management facilities across the region. Our main site is Council's EPA licensed landfill located at Centre Rd, Moama. All of Council's kerbside waste is disposed of and processed at this site which is open to domestic and commercial customers with recycling and processing capabilities.

All other sites host a range of waste and recycling services with items recovered and transported back to Moama for processing. Council's waste team is striving to improve Council waste facilities and services to maximise recovery of waste from landfill.



Libraries

We have libraries in Barham, Moulamein and Mathoura along with a Mobile Library and Service Centre that visits Murray Downs, Wakool, and Tooleybuc on a fortnightly basis. Along with traditional services, our libraries host other activities such as Move and Groove sessions, Baby Rhyme Time, Story Time, and educational sessions such as Resume Writing and Tech Savvy Seniors.

Our Moama library service is provided in partnership with the Campaspe Regional Library Service and is based in Echuca.



Parks and open spaces

Council's Parks and Open Spaces Team are tasked with overseeing over 100 Parks and Open Spaces across our LGA. This includes the maintenance and ongoing improvement of sporting facilities, botanic gardens, recreational grounds, parks and natural bushlands to create active and passive environments for enjoyment of residents and visitors. The team also maintains urban road reserves, town furniture, structures and BBQs.

Mobile Librarian

Customer Service Center





Planning

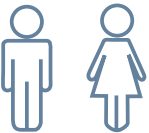
Our planning team oversee the assessment of a range of planning and development applications that support local development activity. They also oversee the high-level strategic planning instruments, such as the Local Environment Plan, to guide planning decisions for our area through zoning and development controls. Our Planning Team guide, and work within, the framework for the way land can be developed and used.



Playgrounds

Council provides and maintains 33 play spaces to promote active and healthy lifestyles, offering fun and recreational opportunities to residents and visitors.

Our playgrounds include adventure forts, themed-parks and fitness equipment that are located in 13 different towns and villages.



Public amenities

Council owns and maintains many different styles of public amenities which include toilets, structures, furniture and BBQs. Located in urban and remotes areas these assets are distributed for community to access and are serviced regularly as part of the service delivery needs and expectations.



Public and environmental health

Council's Environmental Health Unit provides regulation and education on various matters that affect the health of the community.

This is achieved through surveillance within the LGA to attain compliance with food safety requirements, public health and infection control regulations, onsite wastewater management, underground petroleum storage systems (UPSS) and liquid trade waste agreements.

Our role is to protect the environment and ensure the safety, health and well-being of our community.



Public trees

Council maintains thousands of trees within urban streetscapes, natural reserves, parks and roadsides. The service is delivered both internally and externally by contractors specialised in the delivery of arboriculture services. The Parks team is responsible for planting, pruning and removal of public trees.



Rates: property, water and sewer

The rates and annual charges our residents pay allow Council to fund everyday services such as community services, sporting and recreation services, environmental planning, public health, environmental protection, water supply, sewerage service and waste collection, treatment and disposal.

Council is required to determine the combination of rates, charges, fees and pricing policies needed to fund the services it provides to the community. This is called a revenue policy. The revenue policy contains a rating structure that determines which rates and charges need to be paid and how they will be calculated.

Murray River Council

Our Services





Roads, bridges and footpaths

Council provides and maintains 1,200km of sealed roads, 1,900km of unsealed roads, 75km of footpaths and cycleways, a number of bridges, ancillary furniture and other associated civil works (ie. verges, traffic islands, linemarking, etc.).

As part of our bridge services, and in partnership with Transport for NSW, Council also facilitates bridge lifts over the Murray River at Swan Hill, Barham, Nyah, Gonn Crossing and Tooleybuc. Council also provides support to emergency services and completes after hours responses.



Section 355 committees

Section 355 Committees are a group of volunteers who operate effectively as an extension of Council to help carrying out functions relating to the management of certain assets or reserves. This may include aspects of financial management of such facilities they manage on behalf of Council, and general administration functions.

Currently we have around 30 Section 355 Committees operating across the region.



Sewerage services

Council manages 8 separate sewer supply system across the region; Moama Sewer Treatment Plant, Mathoura Sewer Treatment Plant, Picnic Point Sewer Treatment Plant, Barham Sewer Treatment Plant, Moulamein Sewer Treatment Plant, Murray Downs Sewer Treatment Plant, Tooleybuc Pondage and the Wakool Pondage. We regularly monitor and test the wastewater to ensure compliance with NSW EPA requirements before it is discharged and reused on local farmland.

We also maintain a register of on-site Sewer Management Systems and perform regulatory functions such as monitoring, installing and licencing of septic systems.



Skate parks

We have skate parks located in Barham, Mathoura, Moama and Moulamein.

All the skate parks have unique design features that offer different challenges based on multiple levels of ability and are maintained regularly by our Parks and Open Spaces Team.



Social and individual support

Our Community Services Team provide a range of both group and individual support services and activities for community members across the region.

The group settings support social inclusion and connectedness and includes activities such as home visits, outings, videos, lunches, movies, cuppa 'n' a chat, help with shopping and general community access.

Our individual programs also support items such as shopping and one-on-one wellness visits.



Sport and recreation reserves

Council provides and maintains 11 recreation reserves across the LGA, with assistance from Section 355 Committees of Management.

Council's Parks and Open Spaces delivers services in the reserves to provide high quality sports surfaces and facilities to promote healthy, engaged communities.







Stormwater management

Council provides and maintains stormwater infrastructure including kerb and gutter, pits, pipes/culverts, table drains and basins, etc.

Stormwater quality and treatment is also provided through water sensitive urban design and associated treatment methods like retention basins, wetlands, gross pollutant traps and swales. Stormwater treatment provides and meets best-practice prior to water reuse / harvesting, irrigation or discharging to natural waterways.



Youth Engagement Program

Council's Youth Engagement Program aims to give local youth a voice on issues that impact them across our LGA.

In Moulamein, Moama and Barham, we also operate youth hubs where younger people aged 12 – 18 can drop-in and hang out in a safe space.



Tourism

Our Economic Development and Tourism Team oversee the delivery of marketing and promotional functions relating to Council's tourism brand: Visit River Country.

This includes tourism product development, events and promotion to drive visitation to the region, dispersed equally across the LGA.



Waste and recycling services

Our weekly general waste and fortnightly recycling and FOGO collections service operates across Moama, Mathoura, Barham, Wakool, Moulamein, Tooleybuc and Murray Downs.

Council also provides street litter and open space waste and recycling services across Council townships.



Handwritten notes on a whiteboard in the background, including the words "Murray River Council" and "Murray River Council".

Murray River Council

RIGHT things
in the RIGHT bins



04
au

Unit 0689

0689

JR Richards

WASTE AND
RECYCLING SERVICES

1300 579 278

ACC0





murray river council

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murrayriver.nsw.gov.au

1300 087 004

