



NSW SES Warnings

MOAMA FLOOD UPDATE

WEDNESDAY 23 NOVEMBER 2022 - 8 AM



Rainfall over the past several weeks has caused renewed and prolonged flooding along the Murray and Campaspe River. Moderate flooding is occurring at Echuca and Moama, with renewed rises to the major flood level (94.40 metres AHD) possible around Friday as upstream flows from the Goulburn and Murray Rivers arrive. The NSW SES and emergency services are working together with the community to prepare residents for the possibility of renewed flooding in the area.



Murray River - Emergency Area Declaration

Questions have been raised as to when this order will be lifted, and vessels can return to the river. Unfortunately there is no definitive answer to this.

NSW SES is working with our partners along the Murray; including - local councils, Transport for NSW, NSW Police and Murray-Darling Basin Authority to name a few - to ensure the community and river remains safe for now and into the future.

This is an evolving situation and we acknowledge the struggles communities along the Murray River are facing. Floodwaters are full of dangers including sewage, debris, trees, dead animals and snakes.

There will be a staged reopening of the river, however this is contingent on a variety of safety considerations and measuresnot just the river height.

Thank you for your understanding in these troubling times. More information will be provided as the situation changes.

NSW SES Warnings

Advice

An incident has started. Stay up to date as the situation changes.

Watch and Act

Conditions are changing and you need to start taking action now to protect you and your family.

Emergency Warning

You may be in danger and need to take action immediately.

Learn more about our warnings at www.ses.nsw.gov.au/warnings

Follow your emergency plan and stay up to date by listening to local radio. If your property is likely to be affected by flooding, stack possessions on benches and tables with electrical goods in the highest places. Move rubbish bins, chemicals and poisons to the highest places. Turn off electricity and gas if leaving. Rural residents

should lift pumps and machinery out of the way of rising floodwaters. As waters rise, local roads may be cut off and residents may become isolated. Prepare now by stocking up on non-perishable food, drinking water, medicines and essential items. Ensure you have enough supplies to last the duration of an isolation.

For emergency help in floods and storms, call the NSW SES on 132 500 or call 000 if life-threatening.



IMPORTANT INFORMATION FOR RESIDENTS FROM THE NSW SES

RETURNING SAFELY

When flooding has eased and no safety issues are identified, the SES will provide advice to return with caution. This information can be found on the NSW SES website www.ses.nsw.gov.au and the national HazardWatch website www.hazardwatch.gov.au.

It is normal to feel stressed during periods of uncertainty. Visit lifeline.org.au or resources or for crisis support call LifeLine on 13 11 14.

FLOOD HAZARDS

Floods can contain hazards - including animals, debris, sewage and chemicals. There have been snake sightings in the local area recently.

Floodwaters create breeding grounds for mosquitoes. When outside during dusk and dawn, cover up as much as possible with loose fitting clothing and sensible footwear. Limit the number of places around your home for mosquitoes to breed by getting rid of items that hold water.



BAG IT

Lay sandbags to divert water away from your property.



BLOCK IT

Use a sandbag to block your toilets and drains.



LIFT IT

Lift furniture and valuables up high in your house.



LEAVE

Leave safely to a higher location

EMERGENCY CHECKLIST

Prepare for flooding

- ☐ Check your insurance policy.
- ☐ Prepare an emergency plan at ses.nsw.gov.au
- ☐ Get together your home emergency kit.
- ☐ Stock up on non-perishable food, medicines and essentials.

During a flood

- ☐ Stay out of floodwaters and do not drive through flooded roads.
- ☐ Stay away from drains, waterways and culverts
- ☐ For emergency help in floods and storms call the NSW SES on 132 500.

Recovering after the flood

- ☐ Ensure the structural stability of your property before entering and check for any damage.
- ☐ If you have suffered damage as a result of the flood, contact your insurance company.
- ☐ Have all electrical and gas equipment professionally tested before use.

PETS AND LIVESTOCK

Pets are reliant on you during floods. Never leave pets behind if you evacuate - and transport your pets appropriately.

Many farm animals are at risk during floods. Coordinate livestock with neighbours, friends and livestock associations early. Move stock to high ground with plenty of natural feed. Contact the RSPCA if you come across injured wildlife impacted by floodwaters.

EMERGENCY CONTACTS

Bureau of Meteorology
1300 659 217 www.bom.gov.au

National Relay Service
SSR: 1300 555 727 and then ask for 132 500
TTY: 13 36 77 and then ask for 132 500

NSW LiveTraffic
132 701 livetraffic.com

Disaster Assistance
1800 018 444

Murray River Council
Ph: 1300 087 004

Local Land Services
1300 795 299



IMPORTANT INFORMATION FOR RESIDENTS FROM THE NSW SES

NSW SES Warnings

The NSW SES has moved to a new warning system. For further information about these new warnings please go to www.ses.nsw.gov.au/about-us/our-warnings/.



Advice

An incident has started. Stay up to date as the situation changes.



Watch and Act

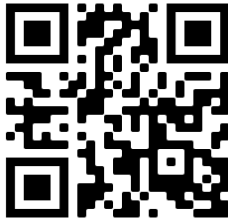
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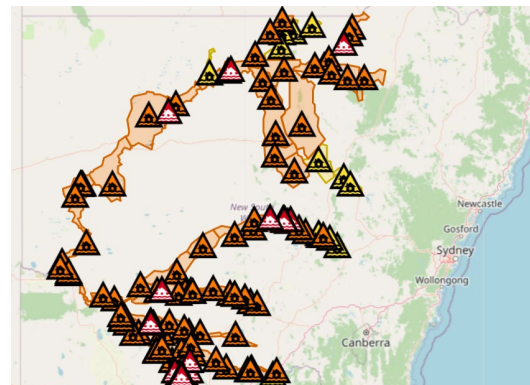
Emergency Warning

You may be in danger and need to take action immediately.

QR Code for Current NSW SES Warnings



Or go to www.hazardwatch.gov.au



Important Tips to Stay Safe During Floods

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pumps and machinery out of the way of rising floodwaters. As waters rise, local roads may be cut off and residents may become isolated. Prepare now by stocking up on non-perishable food, drinking water, medicines and essential items. Ensure you have enough supplies to last the duration of an isolation.

Agriculture and Animal Services Hotline

Livestock assessment, veterinary assistance, emergency fodder, euthanasia and burial

Call 1800 814 647



Need resupply due to current flooding?

STEP 1:

If you are isolated, contact NSW SES on 132 500 to request a resupply. Record the Request For Assistance (RFA) number you are provided.

STEP 2:

Make contact with your grocery or pharmacy supplier, order and pay for your goods and provide your RFA number to them.

STEP 3:

Ask the supplier to clearly write your RFA number, as well as your name and address on the package/s.

STEP 4:

Ask the supplier to deliver items to your local NSW SES Unit.

STEP 5:

NSW SES Unit will advise of the scheduled staging point & delivery time for residents to collect items.



For help in storms or floods call 132 500