ORDINARY MEETING OF MURRAY RIVER COUNCIL – 21 AUGUST 2018

REPORT TITLE OR SUBJECT

REPORT PREPARED BY
DIRECTOR PLANNING & ENVIRONMENT – Simon Arkinstall

RECOMMENDATION
That Council advertise the Green Waste Subsidy Policy and after the advertising period has expired a further report be presented to Council for consideration.

BACKGROUND
Council resolved to introduce a third waste bin to enable the collection and management of organic waste within the communities of Moama and Mathoura. The first step of this process was to collect and divert garden waste; followed within 18 months by food waste.

The introduction of the third waste bin was a recommendation of the Murray Shire Council Waste Management Strategy and incorporated into Council’s Community Strategic Plan as a measurable outcome. In addition, Council resolved to keep the grant funding from the NSW State Government to ensure the project was implemented.

Council have delivered approximately 2,300 green waste bins in July, have commenced the collection program, and have commenced an education process to complement the bin roll-out. As a result of the communication process, Council has received a number of objections/complaints in relation to the proposed program.

DISCUSSION
A report was prepared for Council’s consideration at its meeting of 17 July 2018 outlining that a number of complaints had been received with Council resolving as follows:

1. That Council deliver the organic waste bin to all residents located within the designated collection area to enable green waste to be diverted from the waste stream.
2. That Council not deliver the organic waste bin to commercial/industrial businesses.

Council also requested that Staff develop a policy that could assist in alleviating the cost implications associated with the introduction of the service.

Staff have developed the ‘Green Waste Subsidy Policy’ that aims at addressing the cost associated with the kerbside green waste service for pensioners and unit developments. The policy proposes that where deemed appropriate that a reduction of 50% be provided for suitable applicants.

The proposed draft policy is attached for Council’s information.

STRATEGIC IMPLICATIONS
Nil implications

BUDGETARY IMPLICATIONS
There will be a potential reduction in the income generated to deliver the proposed service if implemented.
POLICY IMPLICATIONS
Nil implications – this proposal will implement a new policy

LEGISLATIVE IMPLICATIONS
Nil implications – draft policy is required to be placed on public exhibition.

RISK ANALYSIS
What can happen?
No reduction in the cost for the delivery of the service
How can it happen?
By not implementing the proposed policy.
What are the consequences of the event happening?
Public relations
What is the likelihood of the event happening?
High
Adequacy of existing controls?
Medium
Treatment options to mitigate the risk?
Implement proposed policy

CONCLUSION
The Council resolved to introduce a third bin in Moama and Mathoura to collect, manage and divert green waste from landfill. The cost associated with the implementation of this service was offset by funding received from the EPA.

The Council request that a policy be developed to assist where applicable in offsetting the cost for applicable ratepayers. The draft policy has been developed for Council’s consideration and is required to be placed on public exhibition.

ATTACHMENTS
APPENDIX 6 – Green Waste Subsidy Policy
APPENDIX 7 – Green Waste Subsidy Application Form
Green Waste Subsidy Policy

Policy No: 1
Adopted By: Council
Next Review Date: N/A
Responsibility: General Manager

<table>
<thead>
<tr>
<th>Version</th>
<th>Decision Number</th>
<th>Adoption Date</th>
<th>History</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td>Original Document</td>
</tr>
</tbody>
</table>

1 Policy Summary
This policy provides financial relief for residents within the green bin delivery area defined by Council who are adversely affected by the introduction of this service.

2 Policy Objectives
The objectives of the policy are:

   a. To provide financial relief to eligible ratepayers in regards to the introduction of the compulsory green waste bin
   b. To provide a framework to assess all green bin subsidy claims.

3 Background
This policy applies to all ratepayers within the green bin delivery service regarding the introduction of the green bin service. The subsidy offered will be a 50% reduction of the annual fee if the green bin service.

4 Policy Statement
A ratepayer may be eligible for consideration for a green bin subsidy, where:

1. They property is located within the green bin delivery area defined by Council; and
2. Property owners are eligible Pensioners who are experiencing financial difficulties due to the introduction of the additional service or;
3. The property is classified as Units (including but not limited to Strata Property Unit development).

Unit are defined as two or more dwellings on one lot of land. They often have shared access and common areas.
Council will consider pension applications for subsidy for this service in accordance with the following principles:

- Council will individually assess cases of financial difficulties

Personal information collected as a result of this policy will be used for the purpose of assessing the eligibility under the policy and will not be used for any other purpose or disclosed to any other person unless required by law to do so or authorised to do so by the person to whom the personal information relates.

5 Legislation, Terminology and References

Strata Schemes Management Act 2015

6 Implementation and Delegation

This policy is implemented through the Green Bin Application Form.

Staff

Delegated Authority is given to the following staff to deal with application. Training will be provided to give the relevant staff members the knowledge to assess these applications on a case by case basis, acting in accordance with this policy and within their delegated authority.

Records Management

Completed application forms will be stored in CM9 with access restricted to the Finance Business Unit.

<table>
<thead>
<tr>
<th>Process</th>
<th>Staff delegation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide the Green Bin Subsidy Application Form to Ratepayers</td>
<td>Any staff member</td>
</tr>
<tr>
<td>Acceptance of a completed form</td>
<td>Customer Service Staff</td>
</tr>
<tr>
<td>Register completed form into CM9</td>
<td>Records Staff</td>
</tr>
<tr>
<td>Review Green Bin Subsidy Application Forms</td>
<td>Revenue Officer</td>
</tr>
<tr>
<td>Approve Green Bin Subsidy</td>
<td>Director of Corporate Services</td>
</tr>
<tr>
<td></td>
<td>Revenue Officer</td>
</tr>
<tr>
<td></td>
<td>Finance Manager</td>
</tr>
<tr>
<td></td>
<td>Senior Finance Officer</td>
</tr>
<tr>
<td></td>
<td>Finance Officer</td>
</tr>
</tbody>
</table>

7 Evaluation and Review

This policy will only apply for the 2018/2019 financial year.
### YOUR DETAILS

<table>
<thead>
<tr>
<th>Name</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessment No</td>
<td></td>
</tr>
<tr>
<td>Property address</td>
<td></td>
</tr>
<tr>
<td>Phone (w)</td>
<td>(h)</td>
</tr>
</tbody>
</table>

Please tick the appropriate box

- [ ] You are located within the green bin delivery area defined by Council

If you answer no to the above question you are not eligible to receive a green waste subsidy.

If you answer yes to the above question please tick the appropriate box below

- [ ] You are an eligible Pensioner who is experiencing financial difficulties due to the introduction of the compulsory green waste bin
- [ ] Your property is a unit

Please note if your property is not a unit and you are not claiming the pension rebate for your property you will need to bring your pension card into the office to be sighted.

### ACKNOWLEDGEMENT

I acknowledge that I need to inform Council of any changes in my circumstances.

I have been given a copy of the Council’s Green Waste Subsidy Policy and understand the policy only relates to eligible pensioners who are experiencing financial difficulties or proprieties that are a unit.

I acknowledge this information provided is true and accurate to the best of my ability.

Signature ___________________________ Date ________________
Where you can lodge your application in person:

- **Barham** 15 Murray Street, Barham NSW 2732
- **Mathoura** 23 Moama Street, Mathoura NSW 2710
- **Moama** 6 Meninya Street, Moama NSW 2731
- **Moulamein** 20 Tualka Terrace, Moulamein NSW 2733

or lodge your application via:

**Mail:** PO Box 21 Mathoura NSW 2710  **Email:** admin@murrayriver.nsw.gov.au

**If you have any questions call** 1300 087 004
Ordinary Meeting of Murray River Council – 21 August 2018

Report Title or Subject

Report Prepared By
Director Planning & Environment – Simon Arkinstall

Recommendation
That Council consider the concerns of the ratepayers in relation to the green waste kerbside service.

Background
Council resolved to introduce a third waste bin to enable the collection and management of organic waste within the communities of Moama and Mathoura. The first step of this process was to collect and divert garden waste; followed within 18 months by food waste.

The introduction of the third waste bin was a recommendation of the Murray Shire Council Waste Management Strategy and also incorporated into Council’s Community Strategic Plan as a measurable outcome. In addition, Council resolved to keep the grant funding from the NSW State Government to ensure the project was implemented.

Council have delivered approximately 2,300 green waste bins in July, have commenced the collection program, and have commenced an education process to complement the bin roll-out. As a result of the communication process, Council has received a number of objections/complaints in relation to the proposed program.

Discussion
The former Murray Shire Council adopted the Murray Shire Waste Management Strategy that made a number of recommendations in relation to waste management. One of these recommendations was to introduce an organic waste collection program. Council resolved to adopt and implement the recommendations of this strategy.

The Strategy was focused on reducing waste to landfill through diversion and reuse, and adopted the NSW State Governments waste diversion targets. For domestic waste this was to reduce waste to landfill by 70% by 2022. Through waste bin audits the only way of achieving same for domestic waste was to introduce a bin that would collect green and food organic waste.

Council also engaged MRA Consulting to develop a FOGO business case analysis along with a community survey. These documents were utilised to support an application through the Waste Less Recycle More State Government initiative, from which Council secured in the vicinity of $200,000.00 to implement the green waste bin.

Staff initially recommended that the funding be returned until a new strategy was completed for the newly amalgamated Murray River Council, however Council resolved to keep the funding and introduce the third bin in both Moama and Mathoura. In accordance with Council’s direction staff have undertaken the required arrangements as per the funding deed for the introduction of the third bin. These arrangements have included, but are not limited to, the purchasing of the bins, advertising, and production of educational material.
As a result of distributing educational material in relation to the new third bin and change to Council's collection process there have been 95 submissions, an increase of 69 submissions from those considered by Council at its 17 July 2018 meeting.

At the 17 July 2018 meeting Council resolved as follows:

1. That Council deliver the organic waste bin to all residents located within the designated collection area to enable green waste to be diverted from the waste stream.
2. That Council not deliver the organic waste bin to commercial/industrial businesses.

Staff have subsequently responded to all objections advising them of the direction of Council. Staff deem it appropriate that Council is made aware of the additional complaints to ensure all are kept informed of the concerns of the ratepayer. Staff can also advise that within Mathoura there is a number of petitions being signed by residents, however at the time of writing this report the petitions had not been submitted to Council for consideration.

A summary of the objections are listed in the following table;

<table>
<thead>
<tr>
<th>Objector</th>
<th>Reason</th>
</tr>
</thead>
<tbody>
<tr>
<td>L Bowmen D Slater</td>
<td>Lives in estate attached to Rich River Golf Club, with this organisation undertaking all landscape works</td>
</tr>
<tr>
<td>D Smith</td>
<td>Already compost garden waste we would only need the bins once per year when we prune the fruit tree &amp; shrubs. Discrimination against the people that do try to do what they can to do reduce weekly waste.</td>
</tr>
<tr>
<td>Mathoura Bowling Club</td>
<td>Not required as Club currently composes all green waste</td>
</tr>
<tr>
<td>M Horne B Murphy</td>
<td>Already composes and therefore do not require a third bin</td>
</tr>
<tr>
<td>Border Strata and Property Services</td>
<td>Rate payers who live in residential unit complexes, strata schemes or community associations concerned at the additional cost of $130 per annum to each of them for the provision of an additional bin, when this is not required. Currently, at most complexes, any garden organic waste is taken away by grounds maintenance contractors and already recycled where possible. The storage of an additional bin for each unit would take up extra space within the complex and for some, there would not be the room within their current allocated bin areas for an extra bin. The need to discuss with all owners of the individual unit complexes their specific requirements and whether they would each like a bin, or if one bin (or possibly more) for the complex would suffice, and then the owners corporation (or strata) could then be responsible for the annual charge for the number of bins required.</td>
</tr>
<tr>
<td>G Clack</td>
<td>Owner of two units with minimal landscaping and green waste removed by contractor. All associated costs are to be passed onto tenants</td>
</tr>
<tr>
<td>I Anthony</td>
<td>1/ We compost all our kitchen waste in proper sealed compost bins. 2/ We compost all our weeds and garden waste as well.</td>
</tr>
</tbody>
</table>
3/ All our clippings are mulched and used as water saving base for our trees.

4/ Any larger wood is saved for heating or the B.B.Q. And Kindling

All our waste is dealt with environmental impacts in mind, and a saving in water, fertiliser and less use on transport to take the waste to another location.

In other words the green waste bin would be a complete waste of money, time and resources.

IT WOULD STAY EMPTY.

<table>
<thead>
<tr>
<th>B Page</th>
<th>D Donchi</th>
<th>I Haw</th>
<th>Lot over 1 acre in area, need to confirm address to determine if third bin is required</th>
</tr>
</thead>
<tbody>
<tr>
<td>C Lamb – Myles</td>
<td>B Sim</td>
<td>T &amp; G Wiseman</td>
<td>M Charteris</td>
</tr>
<tr>
<td>Name</td>
<td>Objection</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------</td>
<td>--------------------------------------------------------------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>D Joss, B Murphy, R Beasley, R Minchin, B Abe, C Doyle, N Steele, D Smith, K Hughes, I Anthony, A Robertson, E Dickie</td>
<td>Very little greenwaste – will not use bin</td>
<td></td>
<td></td>
</tr>
<tr>
<td>D&amp;M Maher, J Rowe</td>
<td>Question cost and need to pay</td>
<td></td>
<td></td>
</tr>
<tr>
<td>F Murphy, R Reid, B Page, B Manning, A Bugg, B Trengove</td>
<td>As a pensioner cost concerns</td>
<td></td>
<td></td>
</tr>
<tr>
<td>K Mackenzie, J Lowe</td>
<td>No need until takes food waste</td>
<td></td>
<td></td>
</tr>
<tr>
<td>M Seneviratne, B Abe, M Horan, J Tayles, K Griener, L Aked, R Druber, V Balchin, Moama Lions Club, W Horgan, W Wheeler, M Palling, Mathoura Retirement Village, B Grimison, C Gimison</td>
<td>Small yard utilise and/or utilise commercial gardener</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Di &amp; Peter, J McPherson, L McLean</td>
<td>Small yard</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I McKean, L McVey</td>
<td>Will not use do not want to be bullied into using</td>
<td></td>
<td></td>
</tr>
<tr>
<td>I Thompson, L Mitchell</td>
<td>Compost and burn green waste</td>
<td></td>
<td></td>
</tr>
<tr>
<td>J Clark, M Peatling</td>
<td>Property a holiday house/units no use for bin</td>
<td></td>
<td></td>
</tr>
<tr>
<td>A Vandenberg</td>
<td>Units – happy to have one bin for the units</td>
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</table>

Please note all objections have been included as an attachment.
It is emphasised that the above table provides a simple overview of the main concerns listed in each letter and for full details Council will need to review the letters as attached.

It is suggested that the main areas for concerns can be summarised as follows:
- Cost
- Small yards
- No need for bin as already compost
- Will not use

A total 95 complaints have now been received.

Based on the waste strategy and Council’s prior direction a grant was received from the NSW State Government to implement this program and Council must ensure that it meets all requirements of the funding stream, otherwise the funding will be required to be returned.

As indicated throughout the report the rate associated with the kerbside collection for the residential properties located within the Moama and Greater Murray Wards is currently set at $202.00 per annum, and with the additional $130.00 per annum for the third bin the total rate will be $332.00 per annum for affected residents. Council is advised that this rate remains at the lower end of the spectrum for a Council that is providing this level of service.

**STRATEGIC IMPLICATIONS**
Council resolved to implement the service in Moama and Mathoura in accordance with the adopted waste strategy. Eliminating or selective implementation of the service would be in contradiction of the strategy.

**BUDGETARY IMPLICATIONS**
Reducing the level of service could have implications on the contractors cost to collect and manage.

**POLICY IMPLICATIONS**
Nil implications.

**LEGISLATIVE IMPLICATIONS**
Selective implementation will make it difficult for Council to comply with the State legislation to reduce waste to landfill.

**RISK ANALYSIS**
*What can happen?*
Council not implement third bin throughout Moama and Mathoura.

*How can it happen?*
By not implementing the third bin as per strategy.

*What are the consequences of the event happening?*
Council required to return EPA funding ($200,000)

*What is the likelihood of the event happening?*
Medium

*Adequacy of existing controls?*
High

*Treatment options to mitigate the risk?*
Implement third bin across all residential properties

**CONCLUSION**
The Council resolved to introduce a third bin in Moama and Mathoura to collect, manage and divert green waste from landfill. The cost associated with the implementation of this service was offset by funding received from the EPA.
An education program was implemented and as a result, a number of objections have been received in relation to this new service. The number of complaints equate to approximately 10% of the properties proposed to receive the service. Staff are seeking direction from Council in relation to the implementation of this service.

ATTACHMENTS
APPENDIX 8 – Objections to Green Waste Bins
Dear Sir/Madam,

Please be advised that as we live in a private community and have our lawns and gardens maintained, we do not require a Green Waste Bin.

Regards
Stephen & Denise Slater

Sent from my iPad
Hello,

Could you please take my name off the green bin list as I have no use for it. My address is

Cheers Luke
Sent from my iPhone

Begin forwarded message:

>  
>  
>  
>  
> >> Sent from my iPhone
>  
> >> Begin forwarded message:
>  
> >> To Whom it may concern,
>  
> >> I'm just sending this email re the above, we live at __________________________. Our common front yards etc are maintained by Rich River Golf Club and our back yard is three thirds pavers with very little amount of plants mainly in pots or hanging pots. I have no need for a green lid bin and was wondering if you could omit me from this.
>  
> >> Regards Lorraine Bowman
>  
> >> Sent from my iPhone
To Simon Arkinstall,
Murray River Council,
Mallowa, NSW

Dear Simon,

I do not wish to have a green bin at cost of $5 or $130 per year. I have my own composting. If you wish to take my recycling (as I have very minimal waste of any sort even in normal bin).

Thankyou

C. Lamb - Myles
Address as above

Please do not leave a bin for me (green bin) it will not be used.
Murray River Council
PO Box 21
Mathoura NSW 2710

3rd July 2018

Att: The Director Planning & Environment
Simon Arkinstall
Re: Green Waste Bins – Moama & Mathoura

Dear Sir,

I do not wish to have a green bin delivered to the above address.

All garden waste is already composted so it is not required. (See step 4 of your helpful hints)

As the small amount of food scraps generated are either given to neighbours chooks or composted, bin is not required for that either.

I feel that I should not be charged for something that I did not request and will not have any use for.

Yours Sincerely,

Bruce Sim
We would like to notify you that we live in a unit with no lawns and very little green waste, therefore we would not require the use of a greens waste bin.

Thank you

David & Maree Maher
Re ready set go garden organics. Brochure says cost will be $5.00. Is this cost for everyone? What happens if you don’t put the bin out each fortnight? Are you still charged? Thanks, Ian

Sent from my iPhone
I have recently received a notice about the green waste bin, I phoned up council who tell me it is compulsory.

I do NOT want a bin as I have no lawn and very little garden and would not fill one of these bins in 12 months, I am a pensioner and cannot afford the extra $130 per year for a bin that I will never use.
Please do not deliver and charge me for one.

My details are-

Frances Murphy

Mailing address –
From: Gary Clack  
Sent: Monday, 23 July 2018 11:02 AM  
To: Admin  
Subject: Fw: Green Waste Bins-Moama

Dear Sir/Madam

Please find below a copy of my email to sent July 2nd of which I have not yet received a reply.

I note that green bins have been delivered to the two properties in question and would have thought that a reply to my email would have been prudent before that action was taken.

Can you please let me know if my request for an exemption has been granted, and if not I would appreciate instructions to how I might obtain a copy of the Local Government Act mentioned in your original letter that states, charges can be forced against ratepayers under a user pays system, when the service is not being used.

I look forward to your reply.

Regards
Gary Clack

----- Original Message ----- 
From: Gary Clack  
To: admin@murrayriver.nsw.gov.au  
Sent: Monday, July 02, 2018 10:12 AM  
Subject: Green Waste Bins-Moama

Dear Sir/Madam

With regard to your recent letter to me concerning the compulsory introduction of green waste bins with the annual charge of $130 for a user pays service, I request an exception from the green bin waste service on the following grounds for the below listed properties.

Both of these units owned by me are occupied long term by single elderly women who pay a gardener to do their gardening for them and the gardener also removes all garden waste. They therefore do not use or require a green bin service.

If an exception is not granted for these two properties I will have no choice but to pass on this cost to my tenants for a service they will not use which seems unfair in this economic climate of high household expenses.

Under your user pays system I therefore ask for an exception of your green bin service and the associated charge for these two properties.

Regards
Gary Clack

F: copy Gary Clack.
Attention Simon Arkinstall

With reference to the new green waste rubbish bins that are to be supplied throughout the shire we would prefer to decline having the new bin delivered.

We live on a rural property and all our green garden waste is mulched and placed on our garden beds and our kitchen waste is composted and dug into our vegie garden so we will never use the bin.

I commend the council in introducing the new bins in an effort to reduce our land waste footprint and I understand the need for certain properties on smaller blocks that would benefit from the new green waste bins, we feel that we are doing our bit regarding conservation and don’t see the need in having a green waste bin delivered to our property.

We hope that having the option of not taking delivery of the bin will also save council money and time collecting it from properties.

Look forward to your response in this matter and that we have that option.

Kind Regards

Dean Donchi
Murray River Council  

6 meninya Street Moama Nsw 2731  

To the general Manager Mr D Bilske  

Dear Sir  

I am a single Mother and are currently finding it difficult to maintain various expenses. I have a mortgage on my home and like many others in my position just manage.  

The introduction of the green bin just makes it that much harder. My parents help me with various maintenance items and do take any green waste away for me.  

I would appreciate it if I can be exempt from taking the bin at this time.  

Yours sincerely  

[Signature]  

Jennifer Lowe
Dear Sir,

I do not require a letter from the Ministry as I am a

Pensioner living on my

own and have very

little want.

Yours faithfully

R. B. Reed

P.M. R. 2.15
To whom it may concern,

I am writing in regards to the green waste bin that was delivered to my nature strip on Wednesday 16th of July 2018, as a rate payer for the past 30 plus years I have had no need for a green waste bin and I am not willing or wanting to pay an annual fee for such that I had no correspondence in asking if it was required and if we were willing to pay for.
Please collect or reply as soon as possible

Yours sincerely

Trevor & Gwenda Wiseman
Good morning,

The above property is a unit with very little garden. The green waste bins will be unnecessary as the garden is maintained by a gardener provided by the body corporate and the garden waste is taken away by the gardener. Therefore please do not provide us with a Green waste bin.

Thanks,

Kind regards

Marie Seneviratne

Sent from my iPad
Sent from my iPhone

Begin forwarded message:

From: Barbara Abe
Date: 20 July 2018 at 12:26:04 pm AEST
To: admin@murrayrivernsw.gov.au
Subject: Green Bins

TO WHOM IT MAY CONCERN:

I would like to relinquish the new Green Bin that was delivered for my property -

I do not require this service as we have a garden maintenance person who disposed of general green waste.

My thanks in anticipation,
Barbara A ABE
Owner -
Mob:

Sent from my iPhone
To whom it may concern

does not want to have a green bin.

Regards

John Hotschier

20th July 2018
On 20 Jul. 2018 1:39 pm, DORIS SALERNO wrote:
Hello again. I just realised I did not give you my address so that you can pick up the bin. It's

. The BIN is still on the nature strip were you put it and I'm not responsible for anything
that might happen to it until your Council picks it up.

Regards
M.D. Salerno
Attention Simon Arkinson

Please note that the Green Bins that were wrongly delivered to Betty Murphy and K. and M Crack have been returned to the Murray River Council Depot at Mathoura today.

As notified in our correspondence to Murray River Council neither parties will use the Bins because we compost our own garden and food waste.

Our house block and unit block are both quite small and do not generate more waste than what we can compost for our own use.

In my case (Betty Murphy) I am a sole occupant of my home and have very little General waste. I use the recycle bin for recyclables and as previously stated compost garden and food waste for use on my garden.

Thanking You
Betty Murphy

Sent from my iPad
Murray River Council

6 Meninya Street Moama NSW 2731

Attention Mr Des Bliske General Manager

RE Green Bin

Dear Sir

We live on a property that is approximately 4500 sq meters mostly made up of gardens and lawns with around 200 roses, camellias, palms and other ornamental plants. This requires a considerable amount of pruning and maintenance.

We do mulch what we can however a great percentage is taken to the Moama tip on a regular basic. This green bin, as you can understand is no advantage to us and only adds more cost to our expenses. Both my Wife and I are on a pension and do find it difficult enough to manage.

We would appreciate that at this present time could we be removed from Councils list of Rate Payers to receive this bin. The bin has not been used and is located at the entrance of our property.

Yours Faithfully

Barry & Lynda Page
20 July 2018

Dear Murray River Council,

We are writing to say thank you for the offer of a green lidded bin.

However we are disappointed to find that there appears to be no opt-out provision for the service.

Your Ready, Set, Go A4 mailer gives the reason under the section titled “Helpful Hints.”

Number 4 on the list suggests starting your own compost at home. We have been composting our green waste for many years. About the only organic material that we would need to dispose of would be tree prunings but you have a limit on the size. At present we take this material to the transfer station which we need to do only a couple of times a year – at considerably less cost than the $150 extra charge we understand will be added to our rates.

So we would like to return the bin and be taken off the collection list for them.

We are quite happy to pay rates for the collection of ordinary household waste and for recycling material but it seems unfair that we should have to pay for a service we do not need.

Hoping for a reprieve,

Yours faithfully,

Faith and David Joss
Dear Sir / Madam

I just found a Green BIN on my lawn.
I phoned the Murray Shire Council and was told that the Council has made it compulsory to have a Green Bin.

I live in a Unit as many others do and I don't need or want a Green Bin.

Also I thought we lived in a Democratic Country, so I don't understand how a Council can compel its ratepayers to have and pay for something they haven't asked to have!!!!!!

As a rate payer I would appreciate it more if there was a Kerbside Collection. That would be more useful to me and I'm sure to many others.

So please come and pick up the Green Bin as I have no use for it and I'm not paying for something I'm not using.

Regards

M.D. Salerno
MURRAY RIVER COUNCIL
CONNOICO ST
MATHOURA 2710

18TH JULY 2018

ANTHONY MCCORMICK

18 JUL 2018

To whom it may concern,

I, Anthony McCormick, on having received a green waste bin, do not want it, do not have any use for it and do not want to pay for the bin, that I don't want or will not use. The bin has been returned to your depot.

Thanks
Anthony McCormick

Anthony McCormick
My name is Rhonda Staker owner of . I'm writing in regards to the green waste bin I do not wish to receive a green waste bin thankyou. I do not live at the property as only used for holidays and will never use it. Please notify me asap of outcome thankyou
Re: The new green lid bin to be used for garden disposal, I do not need. As I have fake grass in the front of my house and pebbles in the back yard. I have no real grass on my property. I also have a gardener who takes all other garden disposal away for me.

Thanking you,

M. Horan
Hi Simon,

My name is Katherine Greiner from and I have received a green waste bin yesterday afternoon, I am writing to tell you I won't be requiring one as I hire someone to tend to my small lawn maintenance and general gardening needs, who takes all lawn clippings and any prunings away with them to dispose of as part of their service provided.

I hope this issue gets resolved in a timely manner as in this current climate I can hardly afford a $130.00 raise in my rates for a service not needed on my part.

I await your response.

Thank You,
Katherine Greiner.
Sent from my iPhone
Dear Sir,
Re Green Bins ,

I sent this email several weeks ago.

I see that the Riverine Herald recently published a letter expressing the same concerns, namely that a many of us have small gardens and already manage our green waste appropriately.

We have no need of a green bin especially at a cost. Indeed, it has been discussed and has concerned many people especially pensioners and those on limited incomes.

I do not believe it is fair to impose a pilot program for the use of a green bin and charge an extra fee on the rates without being given a choice. Perhaps Council will need to make provision for those who want an exemption.

Thank you for your time and your response .

Jean & John McPhee
Dear Sir,

Today we received a Council notice advising us of a new green waste bin collection pilot program in Moama.

While this is admirable sentiment, surely a pilot program should not be an addition to our rates.

Those on limited incomes in the current climate definitely don’t want an extra cost on their rates. Many are struggling to pay existing rates and ever increasing food, plastic bag, and energy bills. You may not realise that many in our community are totally dependent on aged or other pensions.

Like many others we resent that this rate increase is imposed when we didn’t ask for it. There should have been an option, if you think you want to have a green bin you pay.

As you say, Councils are permitted to charge rate payers under the Local Government Act but any wonder Local Councils across the country are on the nose when you impose a rate rise on a pilot program.

We have perfectly maintained medium sized garden, recycling all our green waste in our own garden and we would not have any need for a green waste bin.

I await a response and thank you for your time.

Yours faithfully,
Jean McPhee

Sent from my iPad.
From Jean & John
To Director of Planning & Environment
Murray River Council
Simon Arkenstall

Dear Sir,

I am delivering my original letter for a 2nd time with concern it was not received or possibly misplaced as I haven't had a response as of yet.
Fortunately I was here yesterday late morning 16.7.18 when the bins were delivered. A bin was not left at my premises.
2 hours later I have a bin near my front gate, and my neighbour doesn't have one. Please advise me what to do next as I am confused.

Sincerely,

[Signature]
To Director of Planning & Environment Murray River Council

Dear Sir

I am responding to your correspondence in regards of Green Waste Bin Trial. I do not wish to participate on the following grounds:

- I am not a full-time resident; I work in Melbourne, visiting Mathoura fortnightly, hoping to one day retire and reside in approximately 5 years.
- The collection time schedule will not fit my lifestyle or gardening needs.
- The bin size offered is of little use on my property of 2,500 sq m approx.
- I have been successfully maintaining all green waste for the last 5 years using it for mulch.
- Larger cut back twice a year is taken to Refuse yard which is only open

P.T.O.
Tuesday, Thursday, Sunday. My visits and schedule often clash with these times. However Deniliquen and Echuca offers "Free" green waste disposal when this happens.

- The $130 per year fee for green waste bin in my case would be money for nothing.
- I have had no large cut back for 6 months.
- Small cuttings have been mulched.
- Food waste is minimal, being a part time resident.Mulched/Compost.
- Some residents may use this service.
- Tip vouchers would be a great incentive for households, let might even prompt some to clean up their properties.
- Tip fees are too high as an excuse.
- Methoura needs a good clean up and face lift, but I don't believe a green waste bin is the answer.
- Please do not deliver a bin to above address.

Sincerely Ralph [Handwritten Signature]
We were recently delivered green lidded bins for our garden waste. It wasn't advised to us until they were about to be delivered that to have these bins would cost $150.00 per household per year. We were under the impression that we were the one of two towns trialing these bins and probably be at a limited or no cost.

Another issue we have is that we are on a strata plan with four households on a "normal" sized block. There are four units on this block and we have a contractor do our gardens and lawns therefore we would have limited use for these four bins. We also cannot understand how it would cost the council $600 a year for our block to use the green bins. It would appear to be easy money for the Council.

We, as strata owners, would appreciate an explanation and answers to our concerns.

Regards

Strata No.
To THE MURRAY RIVER COUNCIL

WE HAVE BEEN COMPOSTING OUR GREEN WASTE FOR THE PAST 20 YEARS AND WE HAVE NO USE FOR YOUR GREEN BIN.

RAE + BARRY CARLIN
I am writing to say I do not want the green trim. I will not use it.

Shirley Smith
16 July 2018

Gail Garland & Peter Mooney

Attention: Mr Simon Arkinstall

Dear Sir,

Re: Green Waste Bins Moama and Mathoura

We are writing to you regarding the compulsory new green waste bin program. We have no need for this service for the foreseeable future as we:

1. Compost our leaves and raw food scraps etc
2. Use a mulching mower (have no grass clippings to dispose of)
3. Have recently re-planted our gardens with new native shrubs that will take many years before requiring pruning.
4. Gardens are mulched to reduce weeds (spray with roundup if they appear)

Furthermore IF we did have the need for a garden clean up, bulk green waste can be disposed of at the Echuca waste site (Shire of Campaspe) for only $7.00 for a whole trailer load vs your fortnightly compulsory service costing us $130.00 extra per year on top of our already expensive rates.

Whilst the service may be beneficial to some, it is not applicable to us and we object strongly to being charged for a service we do not need nor will use.

Yours sincerely

Gail Garland & Peter Mooney
Attention: Joe Murray теrreàl
P.O. Box 21
Mathana NSW 2710.

16/07/18

Dear Simon,

This is to let you know that I do not want to participate in your Green Waste Bin Project. I don't have the need for a bin and once I'm generated enough waste I shall use the Transfer Station.

Yours faithfully,

[Signature]
From: ian mckean  
Sent: Monday, 16 July 2018 12:32 PM  
To: Admin  
Subject: Green waste bins

As per my previous email, I indicated that I did not require a green bin.

Today a green bin has been placed at the front of my property, could you please make arrangement to have same removed ASAP.

I will not be bullied by the council into accepting something I don’t want.

Regards  
ian McKean

Sent from Mail for Windows 10
To Whom It May Concern,

I wish to lodge my objection to the rollout of the new green waste bin service. I do not need this service and will have no use for it, but even so will be charged for this automatically on my rates and feel this is not fair. The reasons I do not need this service are as follows:

1. I have a native garden so any leaf matter (which is very minimal) which does fall is just left to compost back into the garden bed and any branches that may need trimming and can't be left in the garden bed due to being too thick, will also be too thick to be deposited into the green bin.

2. The only grass I have is the nature strip, which is actually shire land. That means that not only am I paying to maintain shire land, I will then have to pay the shire again to remove their grass clippings.

So in closing, I am requesting to not receive a green waste bin and not be charged for this service.

Regards,
Leisha Aked
Hi, my name is Ian Thompson. I live at [redacted] and we do not want a green waste bin as I compost and burn the rest of my waste so there is no need for a bin and the $130 it's going to cost me so if it's ok I do not want one. I will not use it. Thank you.

Sent from my iPhone.
Good Morning,

My name is Vivien Balchin and I live at

In regards to the new green bins, I do NOT require one.

I live on a small block and would not be able to fill one in a year.

Please take me off the delivery list.

Many thanks

Vivien
Hello Murray River Council,
I have phoned today to try and confirm that I do not wish to receive a GREEN BIN at my townhouse at

Can you please confirm my email.

Regards,

Tod & Janice Collins
Des Biuske  
Murray River Council  
P.O. Box 21  
Mathoura N.S.W. 2710

Des:  
Re: Garden Waste Bills

I approached Carol Southern at M.R.C. Mathoura re: above and she said I should contact you  
As I recycle all my garden waste (on my garden + in compost) I will not need a Garden Waste Bill.  
Would you please send to 17 that I don't receive one.

Yours  
Ian Fraser

08/07/18
To The Council of Mathoura,

I, Bob Jones, of
Phone Number

would like to protest at the Green Bin of
$5.00 every fortnight to be added to the rates when I do not need it as the Mower Man cleans up my property and takes all my rubbish to the tip. I pay him to take my rubbish to the tip and mow my lawns.

I don't need the Green Bin. I put the yellow Bin out once a month to be collected. The Red Bin every week to be collected.

Yours Truely,
Bob Jones.
11\textsuperscript{th} July 2018

Mr Simon Arkinstall
Director of Towns Planning
Murray River Council
P.O. Box 21
Mathoura NSW 2710

Dear Simon,

At a recent meeting of the above committee, the New Green Bins were discussed.
Having spoken to our Tenants in the Units, no one wants or needs these bins.
Moama Lions Community Village Committee hires a Gardener to attend to our Lawns, Gardens and Trees. He removes all clippings etc when he finishes.
Our Tenants are all Pensioners, and our Units are for low income people. They do not want or can afford an extra charge.

After discussions, Moama Lions Community Village Committee agreed that they are not prepared to outlay an extra $4000.00 plus a year on something that is felt not necessary for our Tenants, given that it is done for them.

If you would like to discuss this matter further, please don’t hesitate to contact me.
A list of the Address that don’t require bins is attached

Yours truly,

June Jenkins
Secretary/Treasurer
Moama Lions Community Village
LIST OF MOAMA LIONS COMMUNITY VILLAGE UNITS – THAT DO NOT REQUIRE GREEN BINS
Murray River Council

10.7.2018

To Council

Due to the large size of our allotment ... we have already purchased a tandem digester, which we use regularly to dispose of our garden waste to the Moama Tip.

Therefore we feel that the added expense of a green bin is not warranted.

Yours sincerely,

IAN & GLENNIS HAW

[Signature]

[Name]
11 JUL 2018


To: [Name]

From: [Name]

Re: Concerns

I wish to inform Murray River Council that I have no wish or need for this new green waste bin collection service which is going to operate on a trial or pilot program basis in Mathoura/Reema starting this July 2018. The small amount of green waste (goose material that I can put in green waste bin and I can assure you that there is no food waste in my bins of any description) I can manage on my own property, therefore to this new system. I take large green waste to the Mathoura Transfer Station which when started operating 20 plus years ago was free. Now $15.00 per [M3] ? Thank you for the opportunity to state my position.

Regards,

[Name]

[Address]

I am the only person living at above address and in my red top bins only has 2, 3 or 4 new brand supermarket shopping bags. They only contain material that I can't put in yellow top bin. Does council have a smaller bin and at a reduced collection price? I wrap this stuff in news paper. Could you advise?
Murray River Council
Box 21
Mathoura NSW 2710

RE: GREEN WASTE BINS.

Dear Sir/Madam,

I am the owner of units at . As you are aware there are 3 units on each block.

I do all the garden and lawn moving at these units and there is only enough garden waste for one green waste bin per block. ie One bin for and one bin for

I DO NOT want a green waste bin for each unit as they would not be used and I can't afford the expense.

I trust you can understand my concern and act appropriately.

Your Sincerely
Jeffrey Rowe
To:
Murray River Council.
Attention:
Simon Arkinstall

Dear Sir,

I would like to inform Council that I do not wish to participate in the Green Bin Collection service being introduced by council to reduce organic material going to landfill. I currently compost my own food waste, lawn clippings and other garden waste.

Thanking you

M. L. Crack.

Sent from my iPad
To Murray River Council
Attention:
Simon Arkinstall

Dear Sir,

I would like to advise Murray River Council that I do not wish to participate in the Green Bin collection service being introduced by Council to reduce organic material going to landfill. I currently compost my own food waste, lawn clippings and other garden waste and have been doing this for a number of years.

Thank you for the information you provided.

Yours Sincerely
Betty Murphy

Sent from my iPad
To the Council,

My name is Sue Barrett.

I'm writing to say, I want a green bin at

Thank you.

S. Barrett.
From: Ian McKean  
Sent: Tuesday, 10 July 2018 12:51 PM  
To: Admin  
Subject: Green Waste Bins

As a ratepayer in Mathoura I am not happy with the compulsory introduction of your green waste bin program. I personally have no use for the bin as I compost and mulch most of my green waste, any large branches are used in heating my house in winter months.

I can not substantiate the cost of the service with what would be of minimal use to me.

An added cost of $130.00 on my rates would be a financial burden on a person on a fortnightly pension struggling to make ends meet.

Talking with other rate payers I think this scheme should be voluntary and not be forced on rate payers who not only don’t need it, don’t want it, but also can’t afford it.

Please rethink your scheme and offer people a choice of participation.

Regards  
Ian McKean  

Sent from Mail for Windows 10
As a ratepayer in Mathoura I am not happy with the compulsory introduction of your green waste bin program. I personally have no use for the bin as I compost and mulch most of my green waste, any large branches are used in heating my house in winter months.

I can not substantiate the cost of the service with what would be of minimal use to me.

An added cost of $130.00 on my rates would be a financial burden on a person on a fortnightly pension struggling to make ends meet.

Talking with other ratepayers I think this scheme should be voluntary and not be forced on ratepayers who not only don't need it, don't want it, but also can't afford it.

Please re:think your scheme and offer people a choice of participation.

Regards
Ian McKean
9-7-2018.

To Director Planning & Environment,

we are requesting to opt out of purchasing a green waste bin as we have a fully concrete back yard. Our nature strip is maintained by a contractor and we do not have any tree waste.

Yours Sincerely

W1 + J B Morgan
To Whom it may concern

I am 79 years old and as such have a low maintenance garden, comprising synthetic grass and ornamental gardens. Our nature strip and surrounds are maintained by a neighbour.

Therefore we will not require a green bin.

Yours Sincerely

William R. Wheeler
General Manager
Murray River Council
MATHOURA

Dear Sir,

GREEN WASTE BIN – MATHOURA RETIREMENT VILLAGE
(Attention Mr Arkinstall)

The members of Mathoura Retirement Village Committee requests that the village not be supplied with a green waste bin as planned as all gardening is carried out by a contract gardener. All prunings and lawn clippings are removed from the site by the contractor.

The additional cost of unnecessary bins would prove an additional cost burden on the operation of the village.

Alternatively if it is deemed necessary that a green waste bin is required could one only bin be supplied to service the whole village although under present arrangements it would not be used.

Could a response be received on this matter at an early date.

[Signature]
Secretary
6/07/2018
Murray River Council
PO Box 21
Mathoura 2710
03/07/2018

As the owners of eight units at
with limited outdoor areas we request that only 3 bins be delivered to this address.
Contractors are used for major tree pruning and general maintenance.

Regards

Richard & Dawn Minchin
Hi Murray River Council,

I would like to make a request to cancel the Garden Organics Bin at our address of for the following reasons:

- We live in a townhouse with a small garden and compost our own lawn clippings and dropped leaves
- We have a very small lawned area
- Once or twice a year we have additional garden refuse from pruning which we take to the tip ourselves
- A garden organics bin would sit empty for most of the year with the exception of one or two occasions
- Having a small garden, space is limited so to have to store another bin that we don't need will take up valuable space

Thank you for your consideration and look forward to your response.

Kind Regards,
Jo McPherson

Jo McPherson
Murray River Council
- Complaint Form -

When complete forward form to:

<table>
<thead>
<tr>
<th>In person:</th>
<th>Barham Office:</th>
<th>Murray St Barham</th>
<th>Moulamein Office:</th>
<th>Tualka Terrace Moulamein</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mail:</td>
<td>Private Bag 40 Moulamein NSW 2733</td>
<td>Email:</td>
<td><a href="mailto:mail@murrayriver.nsw.gov.au">mail@murrayriver.nsw.gov.au</a></td>
<td></td>
</tr>
<tr>
<td>Phone:</td>
<td>1300 087 004</td>
<td>Fax:</td>
<td>03 5887 5163</td>
<td></td>
</tr>
</tbody>
</table>

Your details and how we can contact you

Your Full Name: Anne Robertson

Your Address: 

Your Home Phone No: 

Your Mobile No: 

Your Email: 

What is the best way to contact you?

What is the best time to contact you?: 

Location of the problem (If relevant)

Please give exact details - Including Street No, Name and Town or Rural Addressing details including Road name

Details of complaint (and expected outcome if applicable):

- Green Rubbish Bin Not Wanted
- only on a 600m square block no trees
- Compost our lawn Clippings
- extra cost of Rates will put financial strain on the house - hold Budget

(Please attach additional pages if this space is insufficient)
To Simon Arlinskall

My name is Linda McLean and I am the owner of

I have just received a letter regarding a green waste bin. My unite has a small paved back yard and no vacant yard. Therefore I have absolutely no use for this bin. Please do not issue me a bin or charge me on my rates notice as I will not be able to use it.

Regards
Ratepayer

Linda McLean
Dear Sir/Madam,

I am the owner of property at . This is my holiday place and I pay someone to mow my weeds so I will not be using the bin and wish not to have one. I only use the other bins twice a year in May. I always bring home my rubbish and papers.

Yours faithfully,

Janet Clark
Murray River Council
PO Box 21
Mathoura NSW 2710

3rd July 2018

Att : The Director Planning & Environment
 Simon Arkinstall
 Re : Green Waste Bins – Moama & Mathoura

Dear Sir,

I do not wish to have a green bin delivered to the above address.

All garden waste is already composted so it is not required. (See step 4 of your helpful hints)

As the small amount of food scraps generated are either given to neighbours chooks or composted, bin is not required for that either.

I feel that I should not be charged for something that I did not request and will not have any use for.

Yours Sincerely,

[Signature]
Dear Sirs

Writing to you as a ratepayer to inform you that I do not want your Green Waste Bus.

Am also letting you know that I am disappointed as to how this exercise has been handled. Thought consultation with the 400+ people would have been the best way of maybe getting something introduced. Let me know if we are going to have a bin delivered to each residence.

Yours faithfully,

The undersigned

Paul Davies  K.J. Laws  Kathy Born

Ray Allsop  J. Laws
To Whom this letter Concerns.

My name is Leanne Mitchell, I am a rate payer of these addresses.

Regarding the recycled garden waste bin. Garden waste if any is either burnt or placed into a trailer and disposed of at the local Maitohora Waste Depot.

Units at 121 are Strata. Most of the garden waste is the front nature strip Council owned and Common areas on the land. I believe it should be up to the Strata to pay for 1 waste garden recycled bin for all tenants to use. As the tenants do not have garden waste and therefore should not have to pay this expense per unit. 1 Bin allocated for all 6 units to use for Common area waste.

Tenants should not be paying extra for this bin. Strata should pay for 1 bin for all 6 units to use to place the nature strip waste in and Common areas.

Kind Regards

Leanne Mitchell
From: Margie Ahearn
Sent: Friday, 6 July 2018 10:51 AM
To: Admin
Subject: organic bins
Attachments: Murray River Council.docx
TO MURRAY RIVER COUNCIL

4 July 2018

To whom it concerns, Dear Simon Ankin Staff,

REFERENCE: GREEN WASTE BINS

I want you to remove me from the list of householder to receive a green waste bin.

Having no use for this bin as my tiny yard is all woodchips, it is not needed or wanted.

My contact number is feel free to contact me if needed.

Yours faithfully

BETTY GRIMISON
TO MURRAY RIVER COUNCIL

4 July 2018

To whom it concerns, Dear Mr Arminstall,

REFERENCE: GREEN WASTE BINS

I want you to remove me from the list of householders to receive a green waste bin.

We would never use this bin as we leave lawn on lawn and mulch all leaf and twig litter.

Please remove our name from receiving this bin as we don't need or want it and read we will not be forced to take it.

My contact number is and my address below.

Thankyou

CLAIRE GRIMISON Ratepayer of

[Signature]
Hi,

Still waiting on a reply.

Who do I speak to about the green bin?

Thanks,

Liz McVey

Sent from my iPhone

On 29 Jun 2018, at 7:05 pm, Liz McVey wrote:

Hi,

I don’t want a green bin, I won’t be using it so will not be paying for it.

I object to having to be forced into this - who do I speak to about this?

Thanks,

Liz McVey

Sent from my iPhone
Attention: Scott.
Murray River Council
P.O. Box 29
Mathoura NSW 2710.

Allan Biddle
11/17/18.

Dear Simon,

Writing to you as a ratepayer to inform you that I do not wish to have a Green Waste Bin. I use the Transfer Station and have to pay $30 to a Trailer load to remove my green waste/tree cuttings once or twice a year. May I say, some of which are council, e.g., natural strip and trees on such.

As a former property owner in Loppers Crossing, where Council provide two tip vouchers per year, I am not going to pay for a bin when I go to the tip (Nearly double tipping) as I am a pensioner like so many others in town.

Further more consultation is always nice rather than being told, but if that’s how you operate, than good luck.

Thanking You,

Allan
Dear Murray River Staff Member

I rang the MRC Office and it was suggested I send you a note.

I have received my correspondence regarding the organic bin. I have no issue with this with the exception that until it takes the food waste which I believe is mid next year I have no need for the bin.

At my property I have a very tiny lawn area & no back yard. I have a gardener who comes and removes all the green rubbish. I live in my own so I have very little waste at the best of times.

I am therefore requesting that I do not receive the bin until the food waste service has been activated.

I look forward to hearing from you

Regards

Kathryn

Kathryn Mackenzie
To whom it may concern

Last week we received a letter informing us, as ratepayers, that a new compulsory garden organic waste service is to be introduced in Moama.

The garden at the block of units at... has an in-principle native garden, for which we employ a gardening service to maintain. In speaking with the gardener, we are informed that he does not remove any garden material as a routine, using it as compost on the garden. After a special working bee he may load organic material onto his trailer and remove to the garden recycle area at the tip. He also indicates that the tenants DO NOT require a bin per unit. In fact, he suggests/recommends that one bin is provided for the whole block, so that if there is organic material to be binned, it can be done.

Tenants have also informed us that they do not need or want multiple recycling bins on the property – there is limited space.

We request that you consider our submission for one organic garden bin for the units at...

We look forward to a favourable consideration of this matter and look forward to hearing from you

Regards

Anna Vandenberg & Mike McNamara
To Simon
As a Contract gardner I feel the cost of a green bin is a waist as a contract gardner. I am always at the tip so all house hold rubbish is taken there
I feel that the green bin should be for people who want it, and not forced on the household as it is finacialy unfair with the cost of living already
There are a lot of elderly people I work for also possibly feel this way as I take there rubbish when maintaining ther gardens and lawns
I think this should be looked at as I am forced to pay for something I don't want. Give it to the people who do want them but not to those who don't.
Steve Richmond
Dear Sir,

Green Waste Bins.

Please note I do not require one.

Also note I do not intend to pay for a service I will not be using.

Respectfully,

Graham Faw
Hi Simon,

I am writing in regards to the recent introduction of the Green Waste Bins. As you can see from the photo we don’t have a lawn to mow as this is fake turf in the picture. We compost all other green waste from the kitchen and our vegetable garden. We definitely don’t require this service and at the cost of $130 for no use is unfair, we will have to store this bin somewhere that will not be required. This should not be compulsory and definitely needs to be reviewed. I will appreciate your understanding of not requiring this service and withdraw our property from it.

Kind Regards

Carl Doyle
Simon Arkinstall

From: Lochee
Sent: Monday, 2 July 2018 12:19 PM
To: Admin
Subject: re green waste bins.

Simon Arkinstall

Dear sir,

We have just received your letter regarding the green waste bin.

As we already compost our garden waste we would only need the bins once per year when we prune the fruit tree & shrubs. So can we then only pay for one pick up per year or are we going to be charged on a yearly basis just because others may need a more frequent pick up? This would be highly unfair if you do and smacks of discrimination against the people that do try to do what they can to do reduce weekly waste.

We have not asked for a green bin, so do not see why we should be forced to pay for something we do not need or want.
We would be happy to request a bin & pay for it’s $5. pick up as and when we requested during the winter month.

Look forward to your reply

Mr & Mrs David Smith.
Per A.Smith (Mrs)

2/7/18
Hi

We do not require the green waste bin. We already compost our green waste.

Thanks
Stuart and Melanie Horne
Ken Hughes
To Whom It May Concern,

The new green-lid bin service to be rolled out to residents during this month, as part of Council’s commitment to reducing what goes to landfill, is a forward thinking and positive service for the community. However I have been contacted by some rate payers who live in residential unit complexes, strata schemes or community associations concerned at the additional cost of $130 per annum to each of them for the provision of an additional bin, when this is not required. Currently, at most complexes, any garden organic waste is taken away by grounds maintenance contractors and already recycled where possible.

The storage of an additional bin for each unit would take up extra space within the complex and for some, there would not be the room within their current allocated bin areas for an extra bin.

We would need to discuss with all owners of the individual unit complexes their specific requirements and whether they would each like a bin, or if one bin (or possibly more) for the complex would suffice, and then the owners corporation (or strata) could then be responsible for the annual charge for the number of bins required.

I would welcome the opportunity to discuss with Council a positive and satisfactory outcome for unit complexes.

Yours sincerely,

Jenny Bennett
Dear Sir/Madam,

With regard to your recent letter to me concerning the compulsory introduction of green waste bins with the annual charge of $130 for a user pays service, I request an exception from the green bin waste service on the following grounds for the below listed properties.

Both of theses units owned by me are occupied long term by single elderly women who pay a gardener to do their gardening for them and the gardener also removes all garden waste. They therefore do not use or require a green bin service.

If an exception is not granted for these two properties I will have no choice but to pass on this cost to my tenants for a service they will not use which seems unfair in this economic climate of high household expenses.

Under your user pays system I therefore ask for an exception of your green bin service and the associated charge for these two properties.

Regards

Gary Clack

[Handwritten note: DONE]
Dear Simon Arkinstall,

We are writing to you in regards to your recent letter in regards to Green Waste Bin for our property at

After speaking to Council staff this letter to inform you that we do not require a green waste bin at this property as this is a holiday home with no green waste being produced. All lawns at this property are fake lawns that were installed last year.

If you wish to discuss this matter with me please call my husband (Barry) on

Thank you for your assistance and can you please confirm that this email has been received and that we will no longer receive a green bin or the charge.

Regards,

Mary and Barry Peatling.
Hi,

I don’t want a green bin, I won’t be using it so will not be paying for it.

I object to having to be forced into this - who do I speak to about this?

Thanks,

Liz McVey

Sent from my iPhone
Sent from Mail for Windows 10
I recently received a letter from the council regarding green waste bins being delivered to our property. We do not require this bin, and the added cost of having it. The reasons being are.

1/ We compost all our kitchen waste in proper sealed compost bins.

2/ We compost all our weeds and garden waste as well.

3/ All our clippings are mulched and used as water saving base for our trees.

4/ Any larger wood is saved for heating or the B.B.Q. And Kindling

All our waste is dealt with environmental impacts in mind, and a saving in water, fertiliser and less use on transport to take the waste to another location.

In other words the green waste bin would be a complete waste of money, time and resources.

IT WOULD STAY EMPTY.

Regards.. Ian Anthony..
attn Simon Arkinstall

My name is Norman Steele ...I live at and am a rate payer. In reference to your notification that I will be receiving a green waste bin... I rang the council explaining why I do not want one of these bins...their response was for me to put it in writing for the attention of Mr.S Arkinstall. Here goes...I have a fairly small lawned area around the house which at best I will mow about once every six weeks giving me one mower scoop of grass cuttings and most of that I use as mulch around plants. Very little other waste comes from the garden. My wife and I are the only occupants here and we generate virtually nil green waste from the kitchen.
I appreciate that other rate payers will be happy about a green waste bin...because they have sufficient waste to put in their bin, to be emptied on a two week bases. It would take me months to fill one of these bins and just does not make sense for me to have one, especially for $130 per year on top of my Rates! Let Common Sense Prevail....please remove me from your "Pilot Program", I just do not see the sense in paying for a service that I will not be using. Thanks.
P.S. ....My Rates have always been paid before Due Date.
Regards...Norman Steele.
Dear Sir,

We live on approximately a one acre block which is all gardens and requires extensive maintenance and pruning. We use our caged trailer for our green waste and take it to your green waste area at the Moama tip.

This bin is of no use to us due to the large amount and the frequency of garden waste collected. We feel that Council should at least give the option to Residents in our situation the right to not have to pay for something that is of no benefit.

We would also like to point out that We are Pensioners and any extra costs associated with something like this only makes it more difficult.

Our Estate has over 44 homes and I am sure that most would agree with this. Our AGM is on the 12th of July and this matter will be raised.

Trusting that this will be given your consideration.

Regards Barry Page
From: Greens Management  
Sent: Thursday, 28 June 2018 2:22 PM  
To: Admin  
Subject: Green Bins  

Simon,  
I have just received your letter in regards to the green bins and wish to advise that I will not need to use the bin therefore could you please cancel mine. Ken Kiely  
Thanking You In Advance,  
Ken Kiely.
Jean & John McPhee

From: Jean McPhee
Sent: Thursday, 28 June 2018 1:32 PM
Subject: Green Bins
For Attention
Simon Arkinstall,

Dear Sir,

Today we received a Council notice advising us of a new green waste bin collection pilot program in Moama.

While this is admirable sentiment, surely a pilot program should not be an addition to our rates.

Those on limited incomes in the current climate definitely don't want an extra cost on their rates. Many are struggling to pay existing rates and ever increasing food, plastic bag, and energy bills. You may not realise that many in our community are totally dependent on aged or other pensions.

Like many others we resent that this rate increase is imposed when we didn't ask for it. There should have been an option, if you think you want to have a green bin you pay.

As you say, Councils are permitted to charge rate payers under the Local Government Act but any wonder Local Councils across the country are on the nose when you impose a rate rise on a pilot program.

We have perfectly maintained medium sized garden, recycling all our green waste in our own garden and we would not have any need for a green waste bin.

I await a response and thank you for your time.

Yours faithfully,
Jean McPhee

Sent from my iPad.
From Jean & John
Hello Simon

I am a resident of Moama and have been informed that the new green waste bin will be compulsory and another addition to our rates. I wish to object and complain about this being compulsory as I do not produce any green waste therefore do not require bin nor extra expense on my existing rates for something I will not use.

I would like to discuss further so please call on [redacted] at your earliest convenience.

Regards
Matt Charteris
May Fitzpatrick phoned to advise that she will not have a use for the green waste bin.
TO WHOM IT MAY CONCERN:

As Body Corporate Chairperson on behalf of all Unit owners I wish to advise
that we do not require the Green Bins and the subsequent service for Council to collect and empty.
We have a gardening maintenance person who disposes of all our green waste.
Please remove the bins from beside at your earliest convenience.
I would appreciate acknowledgement of your receipt of this email.

Sincerely,
Barbara A ABE,

Sent from my iPhone
26 July 2018

Dear Murray River Council,

We are writing to say thank you for the offer of a green lidded bin.

However we are disappointed to find that there appears to be no opt-out provision for the service.

Your Ready, Set, Go A4 mailer gives the reason for non-participation under the section titled “Helpful Hints.”

Number 4 on the list suggests starting your own compost at home. We have been composting our green waste for many years. About the only organic material that we would need to dispose of would be tree prunings but you have a limit on the size. At present we take this material to the transfer station which we need to do only a couple of times a year - at considerably less cost than the $150 extra charge we understand will be added to our rates.

So we would like to return the bin and be taken off the collection list for them.

We are quite happy to pay rates for the collection of ordinary household waste and for recycling material but it seems unfair that we should have to pay for a service we do not need.

Hoping for a reprieve,

Yours faithfully,

Faith and David Joss
In regarding open waste bins, could I please return the bin to council as it is not required at the house.

Thank you.

[Signature]

27 JUL 2018
26/07/18

To Whom It May Concern,

We wish to OPT out of the garden waste bin as it is not required at our property. The serial number on the bin that was delivered is [Redacted].

Would you consider picking the bin up? Our email address is [Redacted]. The mobile number is [Redacted], if you could advise us of your decision, it would be much appreciated.

Yours sincerely,

Robert Scott
Dear Mr. Arkin-Stall,

I hope this letter finds you. I am writing this letter in protest of having "The Green Bin", being forced upon me! I was never consulted regarding having it, or if I needed it. No, I do not need it. I am a pensioner, and every dollar counts, let alone spend money on something I will never use.

We have our transfer station, where I take my cuttings, if needed, once or twice a year—and that works fine for me!

I will not be using it. (The Green Bin). It will not move from where it was dropped off, by me. As I said, I don’t want it.
Hi,

I have had a green waste bin delivered to the above property which I do not require.

Could you please arrange for it to be collected and any charges credited to my account.

Thank you.

Brian Cocks
MR SIMON ARKINSTALL  
DIRECTOR PLANNING & ENVIRONMENT  
Murray River Council  
PO Box 21  
MATHOURA  
NSW 2710

25 JUL 2018

July 20, 2018

Dear Mr Arkinstall,

My name is Ronald Drucker, Executor for my late mother’s unit at

Her unit is one of seven on the site.

On Thursday July 19, 2018, seven green lid bins were put on the nature strip.

We have a contract gardener for all the units who regularly mows the lawns, trims the bushes and performs other general maintenance and tidy up work taking away everything afterwards.

The majority of owners are elderly pensioners like myself, hence the reason for the contract gardener.

Discussing further with all the other Unit owners, the bins are not wanted.

To burden us all with an extra cost of $130 per annum is a cost which we can ill afford and is unnecessary for the above reasons mentioned.

Can you kindly pick up the seven bins when convenient.

Yours sincerely, 

Ronald Drucker
From
Raymond & Lynn Beasley

to
Murry Shire Council
6 Meninya Street
Moama
NSW 2731

To Whom It May Concern: Dated this day 21 July 2018

We wish to inform you that we do not require the new green waste bin. The reason is we have no grass within our boundary (Concrete & artificial lawn along with pebbles)
The nature strip I cared for by a Gardner who removes the waste.

Yours Thankfully
Raymond & Lynn Beasley

[Signature]
Murray River Council -

I don't wish to have a Green Waste Bin at my residence.

My address is

Virginia Kalsbeek

Yours

[Signature]

Virginia Kalsbeek

24/7/2018.
To Whom it may Concern

Being a resident of ______________

"as a Renter and a Pensioner I would not need the New Green bin as we have the lawns done by a gardener and this means we will have to pay extra rates I don't think it is fair. So I hope you think about this yours

Betty Trenkove
Murray River Council  
P.O. Box 21  
Maitland  
N.S.W. 2710  

To Whom it may concern,

I recently received the green bin to be used for garden waste.

I live in a group of four units and have no use for the bin as our gardener removes all garden waste.

I believe these bins should not be compulsory for people like me who will not use them and will be paying for a service we can not use.

Sincerely,

Mary Palling

M. Pilling
Dear Sir/Madam,

We new recycle bins as myself and my wife are pensioners who have no extra income but the pension. I feel that the cost of these bins are ridiculous, with the cost of electricity and gas, plus rates it is hard to make ends meet as it is, we don't need a bin to recycle grass clippings etc., as I mulch everything myself and put it on the garden or vegetable patch, so would not even put anything in it, a total waste of council money getting this project going. I will not use it as I will not pay for it.

Bryan & Theresia Manning

23 JUL 2018
Murray River Council  
PO Box 21  
MATHOURA NSW 2710

Attention: Simon Arkinstall

My name Ms Jeanette Tayles, I live at

I am writing to inform you that I do not want nor do I need an organic green waste bin.

I already have a gardener who maintains my garden and hence takes all my garden scraps away when he has finished.

I do not see why I should have to pay an extra $130.00 per year in my rates when I will never use this service.

I look forward to your response.

Yours sincerely

Jeanette Tayles
Afternoon

A check of the property at ____________, you will see it is a strata block with four residential properties sited thereon. The strata has a contractor who does the lawns and gardens for the residents.

Recently the property was delivered four green topped bins. We rang the Council and was told they are compulsory to each household. That is very misleading as I believe the retirement village, which is also made of several residences, did not receive one per household. We feel that at a cost of $130 plus per bin, and it is extremely likely ________, will use only one of those bins throughout each rating period that to be charged for four is unfair and unjust. We would appreciate it if the Council look at this case on its own merit.

It is not that we do not want a green lidded bin but we only require one and not four. We request that three of the bins supplied be allowed to be return to Council.

If Council agrees to this course the one bin would be charged to ____________ (which the writer is the owner) and the strata would refund three quarters of the fee to that owner.

We do hope the Council is not going to be draconian and take each case on a case by case basis.

We look forward to hearing from you.

Di Peters
Dear Sir,

I live at ..., and I am outside the town boundary. I have land there and run some cattle. All my green waste is given to them to eat, so I do not require a "green bin". I would like to be exempt. I do not see why I should pay $130 for nothing.

Also, my food scraps are fed to the chickens.

Also, do you think Council could trim the shrubbery near the causeway in Champion Street. It has grown out to the edge of the bitumen and could cause scratching to cars if driven close to the edge.

Also, due to the different widths of Champion St it could some sort of centre line markers be done. In heavy fog it is difficult to follow the road.

Yours Faithfully,

[Signature]

[Name]

[Handwritten]
Dear Sir/Madam

The club does not require the Green waste bin at our premises. We already compost our green waste.

Thanks

Kind regards

Melanie Horne
Secretary Manager

Mathoura Bowling Club
Hello,
I am writing to advise that we do not require the green bin at the

Can you please reply to this email as receipt of cancelling this service.
Thanks,
John Cavanagh
JULY 16th 2018

Murray River Council
PO Box 21
Mathoura
NSW 2710

Dear Simon,
It has been brought to my attention that Mathoura residents are receiving a third bin for garden refuse.
I live on small acreage and have been a very strict recycler for many years, all of my garden waste goes back into the garden. In fact sometimes I can not get enough to get around my garden.
For me to participate in the new third bin would be a total waste as I would never use it. Also I would not be very happy paying for a service that I would not use.
Currently I have the two bins which I only have to put out fortnightly as we do not ever fill the bins because of my recycling habits.
Whilst I am in favour of the town residents receiving a green bin, I think most people on small acreage would do the same as I do, especially avid gardeners as myself.

Regards

Anita Gorsuch
New domestic service □ New business service □ New rural service □

New service – Bunnaloo □ New service – Womboota □

Replacement bin - 140L domestic bin □ 240L domestic recycle bin □
- 140L business bin □ 240L business recycle bin □

Old bin/s will be at ___________________________ for collection and replacement

Extra bin - 140L domestic bin □ 240L domestic recycle bin □
- 240L business bin □ 240L business recycle bin □

Replace lid - 140L red lid □ 240L yellow lid □

AT:

DATE EFFECTIVE FROM: ____________________________

Request received by Carol

Murray River Office Use Only: Assessment No. ____________________________

Owner's name/s: Greg Watt

Mailing address confirmed as:

Current mailing address in Civica is correct □

Mailing address is not correct, change of address form completed □

Signature: ____________________________  No. 1156

FAXED TO ELLWASTE (5456 3300) ON 19.1.18 BY C Smith