



**Murray River Council**

PO Box 21  
Mathoura NSW 2710

**p** 1300 087 004  
**f** 03 5884 3417  
**e** admin@murrayriver.nsw.gov.au  
**w** www.murrayriver.nsw.gov.au

**Rates and Charges  
Hardship  
Application Form**

**YOUR DETAILS**

Name \_\_\_\_\_  
Assessment No \_\_\_\_\_  
Property address \_\_\_\_\_  
Postal address \_\_\_\_\_  
Phone (w) \_\_\_\_\_ (h) \_\_\_\_\_ (mob) \_\_\_\_\_  
Email \_\_\_\_\_

**FINANCIAL INFORMATION**

Suggest that the Budget Planner information on [www.understandingmoney.gov.au](http://www.understandingmoney.gov.au) is completed by the applicant.

Do you have the Exceptional Circumstances Declaration from Centrelink? **YES / NO**

**BANK ACCOUNT DETAILS**

What are your current bank balances?

Bank Account	Balance (\$)

**HARDSHIP DETAILS**

What is the cause of the financial hardship?

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How long have you been experiencing financial hardship?

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What debts are you looking for relief from (eg rates, water charges etc)?

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What is the amount outstanding?     \$ \_\_\_\_\_

**PROPOSED REPAYMENT SCHEDULE**

Date	Amount (\$)

**PRIVACY STATEMENT**

The information contained in this application form will only be used for the purpose of evaluating the hardship status of the applicant.

Council will store the information appropriately and not use it for any other purpose, without the approval of the applicant.

**ACKNOWLEDGEMENT**

I/we apply for a payment arrangement due to experiencing financial hardship.

I/we acknowledge that I/we need to inform Council of any changes in my/our circumstances.

I/we have been given a copy of the Council's Rates and Charges Hardship Policy and understand the policy only relates to people experiencing actual hardship and that a default on the proposed repayment schedule will involve interest being recalculated.

I/we acknowledge this information provided is true and accurate to the best of my ability.

**Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

**Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

**Where you can lodge your application in person:**

- **Barham** 15 Murray Street, Barham NSW 2732
- **Mathoura** 21-25 Conargo Street, Mathoura NSW 2710
- **Moama** 6 Meninya Street, Moama NSW 2731
- **Moulamein** 20 Tualka Terrace, Moulamein NSW 2733

**or lodge your application via:**

**Mail:** PO Box 21 Mathoura NSW 2710 **Email:** [admin@murrayriver.nsw.gov.au](mailto:admin@murrayriver.nsw.gov.au)

**If you have any questions call** 1300 087 004