

MURRAY RIVER COUNCIL
COUNCIL POLICY

**WASTE
SERVICES
POLICY**

POL-405.V#1



murray river
council

1. INTRODUCTION

Council has an obligation under Section 496 of the Local Government Act 1993 (“the Act”) in regard to domestic waste management (DWM) services:

- “(1) A Council must make and levy an annual charge for the provision of domestic waste management (DWM) services for each parcel of rateable land for which the service is available.”

An annual DWM charge is therefore mandatory where a DWM service is available to rateable land. In applying this charge, Council distinguishes between land which contains a dwelling and vacant land.

2. OBJECTIVES

The objective of this Policy is to clarify how and when the DWM charges are applied.

3. SCOPE

This Policy applies to each parcel of rateable land for which Domestic Waste Management (DWM) services are available.

4. POLICY STATEMENT

DWM charges are not contingent on whether the property utilises the service. It is the responsibility of the property owner, manager or tenant to notify Council in writing if bins have not been allocated, or if bins have been lost, stolen or damaged.

DWM service includes a 140 litre weekly garbage service and a 240 litre fortnightly recycling service, along with supply of the necessary bins and associated disposal and recycling services.

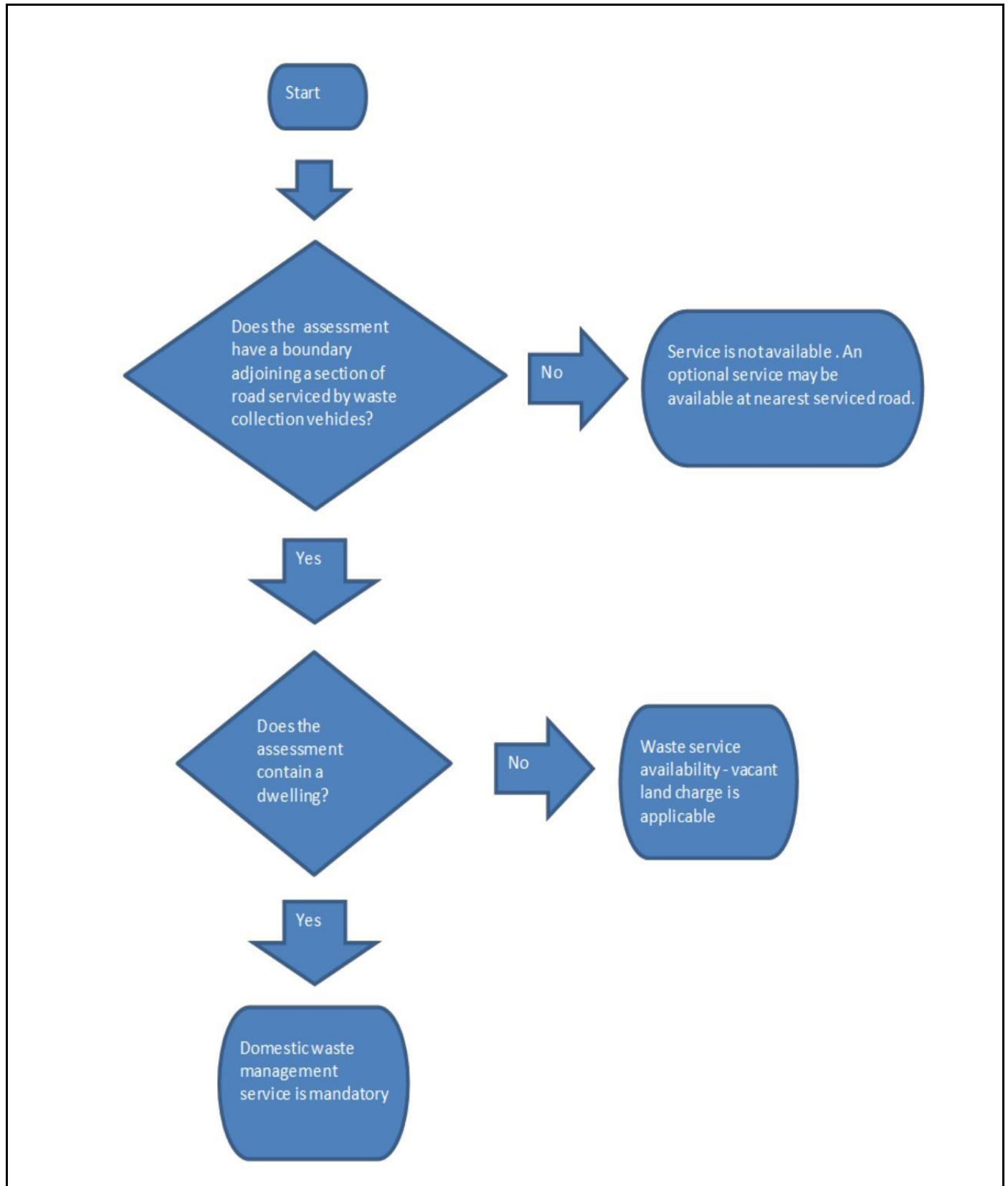
A 240 litre fortnightly FOGO service will also be provided, depending on service availability and current regional coverage.

No action is required on the property owner’s behalf, where it is determined that a DWM or Waste Services Availability (WSA) charge is mandatory. Council officers complete a Request for Waste Service form and send to the waste contractor.

Completing the CRM advises Council’s waste contractor to deliver bins and then once delivery is confirmed, Council’s Rates Department is notified to update rates assessment charges.

Where a DWM service is not available to a residential assessment, the property owner may apply for an optional service as agreed by Council, for example at the nearest serviced road.

Decision Process:



PLEASE NOTE: In the last shape (above) Domestic waste management includes Red Lid (Waste bin), Yellow Lid (Recycling bin), Green Lid (FOGO bin) service as mandatory (FOGO where available under defined collection area boundaries).

Optional Services

- a. Optional services must be requested in writing and approved by an authorised officer.
- b. For assessments that do not have a boundary on the service road, residents may elect to take bins to the nearest serviced road to be emptied (as agreed by authorised officer); or
- c. Additional services on top of the mandatory DWM service, usually an additional garbage bin, recycling bin or FOGO bin.

New Connections at Occupation Certificate Stage

Council's Building Services Department supplies the Occupation Certificate to Council's Rates Department and an additional copy to Council's Waste Department and is subject to above decision process.

5. EVALUATION AND REVIEW

It is the responsibility of the Manager Waste and Compliance Services, to monitor the adequacy of this Policy and to recommend appropriate changes.

This Policy will be formally reviewed every four (4) years or as needed, whichever comes first.

6. LEGISLATION, ASSOCIATED DOCUMENTS AND DEFINITIONS

Legislation

- ▶ Local Government Act 1993 (NSW);

Associated Documents

- ▶ MRC Charter - Customer Service Charter
- ▶ MRC Strategy – Waste Management Strategy
- ▶ MRC Form – Request for Waste Service Form

Definitions:

Term	Definition
Available	The DWM service is deemed to be available to any residential, rural or farmland rated assessment, if that assessment includes land adjoining a road boundary which is on the waste collection truck route.
Mandatory Service	If the DWM service is available and the assessment contains a dwelling, the assessment is charged for a minimum of one (1) mandatory DWM service and one (1) mandatory FOGO service (where that service is also offered as available).
Availability / Vacant Land Charge	If the DWM service is available and the assessment does not contain a dwelling, the assessment is charged a fee for Waste Service Availability (WSA) (vacant land charge) such that Council meets its obligations under Section 496 of the Act.
Additional / Non-Mandatory Waste Service	If the DWM service is available and one (1) mandatory DWM service is not sufficient to meet the needs of a particular dwelling / assessment, then Council can provide additional, non-mandatory garbage, recycling and FOGO services (where available).
CRM	Council's Customer Request Management System.

CM9	Council's Electronic Records Management System.
DWM	Domestic Waste Management
FOGO	Food Organics and Garden Organics
WSA	Waste Service Availability

7. DOCUMENT CONTROL

Version No.	Details	Dates	CM9 Reference	Resolution No.
1	Initial Issue	27 October 2020 to	VF/20/2080 & CTL/20/110	221020

Council reserves the right to review, vary or revoke this policy at any time
This Policy is scheduled for review in before 2024.

Disclaimer:

This document was formulated to be consistent with Murray River Council's legislative obligations and with the scope of Council's powers. This document should be read in conjunction with relevant legislation, guidelines and codes of practice. In the case of any discrepancies, the most recent legislation should prevail. This document does not constitute legal advice. Legal advice should be sought in relation to particular circumstances and liability will not be accepted for losses incurred as a result of reliance on this document.